



CUYAHOGA COUNTY DIVISION OF CHILDREN AND FAMILY SERVICES

RESOURCE GUIDE

2015-2016



3955 EUCLID AVE. CLEVELAND, OH 44115

Calling for Help

TC

Fire, Police, or Medical Emergencies

Dial 911

24-hour Child Abuse Hotline

Child abuse, neglect, or exploitation – Cuyahoga County Division of Children and Family Services

(216) 696-KIDS (5437)

<http://cfs.cuyahogacounty.us/>

Poison Control

Free 24-hour hotline

1(800) 222-1222

Suicide Prevention/ Mental Health Crisis/ Alcohol and Drug Abuse

Cuyahoga County Suicide Prevention, Mental Health Crisis, Information and Referral Hotline

(216) 623-6888

<http://adamhsc.org/>

National Suicide Hotline

1(800) 273-8255

<http://www.suicidepreventionlifeline.org/>

Substance Abuse and Mental Health Services (SAMHSA) Treatment Referral Hotline

1-800-662-HELP (4357)

1-800-487-4889 (TTY)

<http://findtreatment.samhsa.gov/>

Domestic Violence and Child Advocacy Center (Greater Cleveland)

24-hour Domestic Violence Helpline: **(216) 391-HELP (4357)**

Family Helpline: **(216) 229-8800**

<http://www.dvcac.org/>

National Domestic Violence Hotline

24/7 Hotline: **1 (800) 799-SAFE (7233)**

1 (800) 787-3224 (TTY)

<http://www.thehotline.org/>

Cleveland Rape Crisis Center

24-Hour Hotline: **(216) 619-6192**

<http://www.clevelandrapecrisis.org/>

National Runaway Safeline

24-hour Hotline: 1 (800) RUNAWAY (786-2929)

<http://www.1800runaway.org/>

United Way's First Call for Help

Dial 211 or **(216) 436-2000**

<http://www.211cleveland.org/>

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About Our Agency

The Cuyahoga County Division of Children (CCDCFS) and Family Services believes that families belong together.

Our goal is to work with families in our neighborhoods. We embrace the philosophy that children grow better in families, and we support this by keeping children close to their families whenever possible through neighborhood foster care.

Our programs have the goal of reuniting and stabilizing families that have been weakened through poverty, illness or crisis, resulting in neglect or abuse to children.

We offer many services aimed at strengthening family life so that the children can be served at home or returned to their own homes as soon as their safety can be assured.

We do not discriminate against any person because of race, religion, color, national origin, age or handicap. Our policies and procedures are formulated to be in compliance with all Federal and State civil rights, equal employment and affirmative action laws and regulations.

The Division of Children and Family Services is dedicated to assuring that children at risk of abuse and neglect are protected and nurtured within a family and with the support of the community. The Division of Children and Family Services embraces the philosophy that children grow better in families and support this by keeping children close to their families whenever possible through neighborhood foster care. Their programs have the goal of stabilizing and reuniting families that have been weakened through poverty, illness or crisis, resulting in neglect of abuse to children.

Mission & Vision

Mission Statement:

The purpose of the Cuyahoga County Division of Children and Family Services is to assure that children at risk of abuse or neglect are protected and nurtured within a family and with the support of the community.

Vision Statement:

We improve the lives of children as a result of our attention, care and support.

Values: We are CHAMPIONS for children. We value:

- Safety, permanency and well-being of children
- Urgency
- Family connections
- Youth voice
- Strong partnerships
- Inclusion
- Respect for each other



CHILDREN & FAMILY SERVICES LOCATIONS/ DEPARTMENTS

24 Hour Child Abuse Hotline

All reports of child abuse and neglect should be made to:

(216) 696-KIDS (5437)

Community Relations (Customer Service)

(216) 432-CARE (2273)

(216) 432-5047 (FAX)

<http://cfs.cuyahogacounty.us/>

Foster Care & Adoption Recruitment

(216) 881-5775

Non-Emergency Correspondence

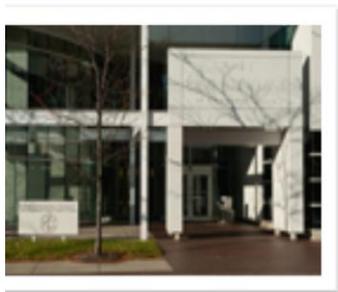
(216) 431-4500*

Toll Free Number: **1(800) 321-0322***

(216) 432-5047 (FAX)

[CustomerServiceCCDCFS@odjfs.state.oh.us*](mailto:CustomerServiceCCDCFS@odjfs.state.oh.us)

*For non-emergencies only.



**Quincy Place Neighborhood
Family Service Center**
8111 Quincy Avenue, 4th Floor
Cleveland, Ohio 44104
(216) 391-5253



FATIMA
6600 Lexington
Cleveland, Ohio 44103
(216) 391-7457



**Jane Edna Hunter
Building (MAIN BUILDING)**
3955 Euclid Avenue
Cleveland, Ohio 44115
(216) 431-4500



Old Brooklyn
4261 Fulton Parkway
Cleveland, Ohio 44144
(216) 635-3893

CHILD SUPPORT SERVICES - SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4)

HEALTHY START - SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4)

CHILD CARE - SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4) OR CHILD CARE RESOURCES (pages 31 - 33)

FOOD ASSISTANCE - SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4) OR FOOD PANTRIES (pages 41 - 46)



NEIGHBORHOOD COLLABORATIVES

Catholic Charities – Fatima Center

6809 Quimby Avenue
Cleveland, OH 44103
(216) 361-1244

Catholic Charities – St. Martin De Porres

1264 East 123rd Street
Cleveland, OH 44108
(216) 268-3909

The Centers

1941 S. Taylor Road
Cleveland, OH 44118
(216) 320-9520

City of Lakewood

12900 Madison Avenue
Lakewood, OH 44107
(216) 529-6108

Cuyahoga Metropolitan Housing Authority

6001 Woodland Avenue
Cleveland, OH 44104
(216) 361-2367

East End Neighborhood House

2749 Woodhill Road
Cleveland, OH 44104
(216) 791-9378

Harvard Community Services Center

18240 Harvard Avenue
Cleveland, OH 44128
(216) 991-8585

Murtis Taylor Human Services System – East Cleveland

16005 Terrace Road
East Cleveland, OH 44112
(216) 283-4400

Murtis Taylor Human Services System - Mt. Pleasant

13422 Kinsman Road
Cleveland, OH 44120
(216) 283-4400

Parma City School District Hanna Elementary School

11212 Snow Road
Parma, OH 44130
(440) 887-4873

University Settlement, Inc.

4800 Broadway Avenue
Cleveland, OH 44127
(216) 641-8948

Westside Family Resource Network

9300 Lorain Avenue
Cleveland, OH 44102
(216) 771-7297

Word of Righteousness Family Life Center

13455 Dressler Avenue
Garfield Heights, OH 44125
(216) 365-3336

YMCA of Greater Cleveland Euclid Family Branch

631 Babbitt Road
Euclid, OH 44123
(216) 731-7454

CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES

CJFS works to provide comprehensive child support assistance and administers public benefits, including Medicaid, food assistance, child care assistance, emergency assistance, as well as job training and placement services for Ohio Works First cash recipients.

Cuyahoga County Division of Job and Family Services (Main Building)

1641 Payne Ave
 Cleveland, Ohio 44114
(216) 987-7000
<http://cjfs.cuyahogacounty.us/>

Benefit Services

General Line: **(216) 987-7000** www.ODJFSBenefits.ohio.gov

- Cuyahoga Benefits Application Hotline:** **(216) 416-4440**
- Food Assistance** **(216) 987-7000**
- Healthy Start Hotline** **(216) 987-7346**
- Child Care Assistance** To apply for assistance: **(216) 416-4440**
- Child Care Case questions** **(216) 987-7022**
- Child Care Information Line** **(216) 987-6929**
- Utility Assistance** **(216) 987-7000**
- Ohio Works First Assistance** **(216) 987-7000**

www.healthystart.cuyahogacounty.us

Office of Child Support Services

1640 Superior Ave
 Cleveland, Ohio 44114
(216) 443-5100

24 Hour Payment Information Line **1 (800) 860-2555 or 1 (800) 500-3784 (TDD)**

CJFS Neighborhood Family Service Centers:

OLD BROOKLYN NFSC

4261 Fulton Parkway
 Cleveland, OH 44144
INFORMATION LINE: (216) 635-2918

QUINCY PLACE NFSC

8111 Quincy Avenue
 Cleveland, OH 44104
INFORMATION LINE: (216) 391-5027

SOUTHGATE NFSC

5398 1/2 Northfield Road
 Maple Heights, OH 44137
INFORMATION LINE: (216) 518-4862

VIRGIL E. BROWN NFSC (MAIN)

1641 Payne Avenue
 Cleveland, OH 44114
INFORMATION LINE: (216) 987-6978

WESTSHORE NFSC

9830 Lorain Avenue
 Cleveland, OH 44102
INFORMATION LINE: (216) 939-2523



POLICE/ FIRE INFORMATION (NON-EMERGENCY)

FOR EMERGENCIES DIAL 9-1-1

Cleveland Police: (216) 621-1234
Cleveland Fire: (216) 664-6800



West Suburbs

Bay Village

Police: (440) 871-1234
Fire: (440) 871-1214

Berea

Police: (440) 826-5870
Fire: (440) 826-5880

Brecksville

Police: (440) 526-8900
Fire: (440) 526-2640

Broadview Heights

Police: (440) 526-5400
Fire: (440) 526-4493

Brook Park

Police: (216) 433-1239
Fire: (216) 433-1214

Brooklyn

Police: (216) 749-1234
Fire: (216) 749-1212

Brooklyn Heights

Police: (216) 741-2700
Fire: (216) 351-3542

Fairview Park

Police: (440) 356-4415
Fire: (440) 333-1213

Independence

Police: (216) 524-1234
Fire: (216) 524-4001

Lakewood

Police: (216) 521-6773
Fire: (216) 529-6656

Linndale Village

Police: (216) 251-1234
Fire: (216) 664-6800

Middleburg Heights

Police: (440) 243-1234
Fire: (440) 243-1313

Newburgh Heights

Police: (216) 641-5545
Fire: (216) 641-2134

North Olmsted

Police: (440) 777-3535
Fire: (440) 777-1214 or (440) 777-3544

North Royalton

Police: (440) 237-8686
Fire: (440) 237-4315

Olmsted Falls

Police: (440) 235-3145
Fire: (440) 235-3238

Olmsted Township

Police: (440) 235-3950
Fire: (440) 235-3746

Parma

Police: (440) 885-1234
Fire: (440) 885-1217

Parma Heights

Police: (440) 884-1234
Fire: (440) 885-1717

Rocky River

Police: (440) 331-1234
Fire: (440) 331-1212

Seven Hills

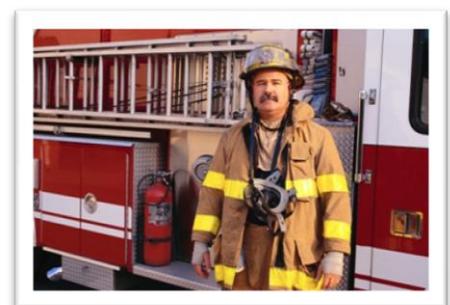
Police: (216) 524-3911
Fire: (216) 524-3321

Strongsville

Police: (440) 238-7373
Fire: (440) 580-3210

Westlake

Police: (440) 871-3311
Fire: (440) 871-3441



FOR EMERGENCIES DIAL 9-1-1

Cleveland Police: (216) 621-1234
Cleveland Fire: (216) 664-6800

East Suburbs

Beachwood

Police: (216) 464-1234
Fire: (216) 292-1965

Bedford

Police: (440) 735-6551
Fire: (440) 735-6540

Bedford Heights

Police: (440) 439-1234
Fire: (440) 786-3250

Bentleyville Village

Police: (440) 247-7321
Fire: (440) 247-7373

Bratenahl Village

Police: (216) 681-4266
Fire: (216) 664-6800

Chagrin Falls Township

Police: (440) 247-7321
Fire: (440) 247-8281

Chagrin Falls Village

Police: (440) 247-7321
Fire: (440) 247-8281

Cleveland Heights

Police: (216) 321-1234
Fire: (216) 291-2673

Cuyahoga Heights Village

Police: (216) 883-6800
Fire: (216) 641-6799

East Cleveland

Police: (216) 451-1234
Fire: (216) 681-2414

Euclid

Police: (216) 731-1234
Fire: (216) 289-8415

Garfield Heights

Police: (216) 475-6607
Fire: (216) 475-4053

Gates Mills Village

Police: (440) 423-4456
Fire: (440) 423-4405 ext. 106

Glenwillow

Police: (440) 349-1234
Fire: (440) 232-6695

Highland Heights

Police: (440) 442-8825
Fire: (440) 442-7406

Hunting Valley Village

Police: (440) 247-7324
Fire: (440) 247-8281

Lyndhurst

Police: (440) 442-1234
Fire: (440) 473-5139

Maple Heights

Police: (216) 662-5884
Fire: (216) 587-9645

Mayfield Heights

Police: (440) 442-2323
Fire: (440) 442-1214

Mayfield Village

Police: (440) 461-1234
Fire: (440) 461-1208

Moreland Hills Village

Police: (440) 247-7321
Fire: (440) 247-8281

North Randall Village

Police: (216) 663-1234
Fire: (216) 663-1212

Oakwood Village

Police: (440) 232-1035
Fire: (440) 232-6695

Orange Village

Police: (440) 247-7321
Fire: (440) 498-4402

Pepper Pike

Police: (216) 831-1424
Fire: (216) 896-6135

Richmond Heights

Police: (216) 486-1234
Fire: (216) 383-6325

Shaker Heights

Police: (216) 491-1220
Fire: (216) 491-1200

Solon

Police: (440) 248-1234
Fire: (440) 349-6333

South Euclid

Police: (216) 381-1234
Fire: (216) 381-1214

University Heights

Police: (216) 932-1800
Fire: (216) 321-1939

FOR EMERGENCIES DIAL 9-1-1

Cleveland Police: (216) 621-1234
Cleveland Fire: (216) 664-6800

EAST SUBURBS CONTINUED...

Valley View Village
Police: (216) 524-9687
Fire: (216) 524-6469

Warrensville Heights
Police: (216) 581-1234
Fire: (216) 587-6525

Walton Hills Village
Police: (440) 232-1313
Fire: (440) 232-6695

Woodmere Village
Police: (216) 831-1234
Fire: (216) 292-4103



HOSPITALS AND COMMUNITY HEALTH CENTERS

Cleveland Clinic

Cleveland Clinic Main Campus

9500 Euclid Avenue
Cleveland, Ohio 44195
(216) 444-2222
(800) 223-2273

<http://my.clevelandclinic.org/default.aspx>

EMERGENCY ROOM



Cleveland Clinic Northeast Ohio Community Hospitals

Euclid Hospital

18901 Lakeshore Boulevard
Euclid, Ohio 44119
(216) 531-9000

EMERGENCY ROOM

Fairview Hospital

18101 Lorain Avenue
Cleveland, Ohio 44111
(216) 476-7000

EMERGENCY ROOM

Hillcrest Hospital

6780 Mayfield Road
Mayfield Heights, Ohio 44124
(440) 312-4500

EMERGENCY ROOM

Lakewood Hospital**

14519 Detroit Road
Lakewood, Ohio 44107
(216) 521-4200

EMERGENCY ROOM

Lutheran Hospital

1730 West 25th Street
Cleveland, Ohio 44113
(216) 696-4300

EMERGENCY ROOM

Marymount Hospital

12300 McCracken Road
Garfield Heights, Ohio 44125
(216) 581-0500

EMERGENCY ROOM

Medina Hospital

1000 E. Washington Street
Medina, Ohio 44256
(330) 725-1000

EMERGENCY ROOM

South Pointe Hospital

20000 Harvard Road
Warrensville Heights, Ohio 44122
(216) 491-6000

EMERGENCY ROOM

Cleveland Clinic Family Health Centers

Avon - Richard E. Jacobs Health Center

33100 Cleveland Clinic Boulevard
Avon, Ohio 44011
(440) 695-4000
(800) 599-7771

Avon Lake Family Health Center

450 Avon Belden Road
Avon Lake, Ohio 44012
(440) 930-6800

** Will become an outpatient health center with ER in 2016

HOSPITALS AND COMMUNITY HEALTH CENTERS

Cleveland Clinic Family Health Centers (continued)

Avon Pointe Family Health Center

36901 American Way
Avon, Ohio 44011
Women's Health: **(440) 930-6200**
Pediatrics Department: **(440) 930-6250**

Brunswick Family Health Center

3574 Center Road
Brunswick, Ohio 44212
(330) 225-8886

Elyria Family Health and Surgery Center

303 Chestnut Commons Drive
Elyria, Ohio 44035
(440) 366-9444
(440) 204-7400

Lakewood Family Health Center

16215 Madison Avenue
Lakewood, Ohio 44107
(216) 521-4400
(800) 760-1513

Solon Family Health Center

29800 Bainbridge Road
Solon, Ohio 44139
(440) 519-6800
(800) 648-0022

Strongsville Family Health and Surgery Center

16761 South Park Center
Strongsville, Ohio 44136
(440) 878-2500
(800) 239-1098

Superior Medical Sheffield Family Health Center

5334 Meadow Lane Court
Sheffield Village, Ohio 44035
(440) 934-5454

Willoughby Hills Family Health Center

2550 & 2570 SOM Center Road
Willoughby Hills, Ohio 44094
(440) 943-2500
(800) 807-2888

Beachwood Family Health and Surgery Center

26900 Cedar Road
Beachwood, Ohio 44122
(216) 839-3000

Chagrin Falls Family Health Center

551 East Washington Street
Chagrin Falls, Ohio 44022
(440) 893-9393
(800) 232-0263

Independence Family Health Center

5001 Rockside Road, Crown Center II
Independence, Ohio 44131
(216) 986-4000
(800) 544-6333

Lorain Family Health and Surgery Center

5700 Cooper Foster Park Road
Lorain, Ohio 44053
(440) 204-7400
(800) 272-2676

Stephanie Tubbs Jones Health Center

13944 Euclid Avenue
East Cleveland, Ohio 44112
(216) 767-4242

Superior Medical Amherst Family Health Center

5172 Leavitt Rd.
Lorain, Ohio 44053
(440) 282-7420

Twinsburg Family Health and Surgery Center

8701 Darrow Road
Twinsburg, Ohio 44087
(330) 888-4000

EMERGENCY ROOM

Wooster Family Health Center

1740 Cleveland Road
Wooster, Ohio 44691
(330) 287-4500
(800) 451-9870

Metro Health

Main Campus

MetroHealth Medical Center and Outpatient Plaza

Offers emergency services
2500 MetroHealth Drive
Cleveland, OH 44109
(216) 778-7800

<http://www.metrohealth.org/>



City of Cleveland East

MetroHealth Broadway Health Center

Offers MetroExpressCare services
6835 Broadway Avenue
Cleveland, OH 44105
(216) 957-1500

MetroHealth Buckeye Health Center

2816 East 116th Street
Cleveland, OH 44120
(216) 957-4000

MetroHealth Lee-Harvard Health Center

4071 Lee Road, Suite 260
Cleveland, OH 44128
(216) 957-1200

J. Glen Smith Health Center

*Operating in conjunction with the
Cleveland Department of Public Health*
11100 St. Clair Avenue
Cleveland, OH 44108
(216) 957-5600

City of Cleveland West

MetroHealth Brooklyn Health Center

5208 Memphis Avenue
Cleveland, OH 44144
(216) 398-0100

MetroHealth Old Brooklyn Health Center

4229 Pearl Road
Cleveland, OH 44109
(216) 957-2100

MetroHealth West 150th Health & Surgery Center

Offers advanced imaging services
4330 West 150th Street
Cleveland, OH 44135
(216) 251-6990

MetroHealth West Park Health Center

Offers MetroExpressCare services
3838 West 150th Street
Cleveland, OH 44111
(216) 957-5000

Thomas F. McCafferty Health Center

*Operating in conjunction with the
Cleveland Department of Public Health*
4242 Lorain Avenue
Cleveland, OH 44113
(216) 957-4848

HOSPITALS AND COMMUNITY HEALTH CENTERS



[MetroHealth \(continued\)](#)

Beachwood

[MetroHealth Beachwood Health Center](#)

Offers MetroExpressCare services

3609 Park East Drive
North Building, Third Floor
Beachwood, OH 44122

(216) 957-9959

Lakewood

[MetroHealth Lakewood Health Center](#)

14701 Detroit Avenue, Suite 400
Lakewood, OH 44107

(216) 227-1330

Middleburg Heights

[MetroHealth Middleburg Heights November Family Health Center](#)

7800 Pearl Road
Middleburg Heights, OH 44130

(216) 957-9700

Pepper Pike

[MetroHealth Pepper Pike Health Center](#)

29125 Chagrin Boulevard, Suite 110
Pepper Pike, OH 44122

(216) 591-0523

Westlake

Note: 2 Westlake locations

[MetroHealth Westlake Health Center](#)

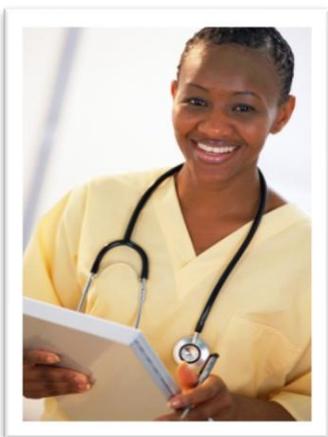
King James Building #1
24700 Center Ridge Road
Suite 220 and Suite 230 (Dermatology)
Westlake, OH 44145

(216) 957-3200

[MetroHealth Premier Health Center](#)

25200 Center Ridge Road, Suite 2100
Westlake, OH 44145

(216) 957-3200



HOSPITALS AND COMMUNITY HEALTH CENTERS

University Hospitals Case Medical Center

11100 Euclid Ave
Cleveland, OH 44106

(216) 844-1000

Emergency Room

<http://www.uhhospitals.org/>

Center for Emergency Medicine

11100 Euclid Ave
Cleveland, OH 44106

(216) 844-3722

[Emergency Medicine](#)

UH Surgery Centers

UH Lyndhurst Surgery Center

29017 Cedar Rd
Cleveland, OH 44124

(440) 460-8000

UH Medical Centers

UH Bedford Medical Center

44 Blaine Ave
Bedford, OH 44146

(440) 735-3900

UH Parma Medical Center

7007 Powers Blvd
Cleveland, OH 44129

(440) 743-3000

UH Richmond Medical Center

27100 Chardon Rd.
Richmond Heights, OH 44143

(440) 585-6500

UH Health Centers

UH Foley ElderHealth Center

3619 Park East Dr. Suite 109
Beechwood, OH 44122

(216) 844-6300

UH University Suburban Health Center

1611 S Green Rd
Cleveland, OH 44121

(216) 382-9492



UH Partner Hospitals

St. John Medical Center

29000 Center Ridge Rd
Westlake, OH 44145

(440) 835-8000

Southwest General Health Center

18697 Bagley Rd
Berea, OH

(440) 816-5050

UH MacDonald Women's Hospital

2101 Adelbert Rd
Cleveland, OH 44106

(216) 844-3911

UH Rainbow Babies & Children's Hospital

2101 Adelbert Rd
Cleveland, OH 44106

(216) 844-3911

UH Seidman Cancer Center

11100 Euclid Ave
Cleveland, OH 44106

(216) 844-3951

UH Otis Moss Jr Health Center

8819 Quincy Ave
Cleveland, OH 44106

(216) 721-2177

UH Westlake Health Center

960 Clague Rd
Westlake, OH 44145

(440) 250-2100

HOSPITALS AND COMMUNITY HEALTH CENTERS

VETERAN'S HOSPITALS

Louis Stokes VA Medical Center

10701 East Boulevard
Cleveland, OH 44106
(877) 838-8262 | (216) 791-3800

<http://www.cleveland.va.gov/>



VA Community Based Outpatient Clinics

Parma Multi-Specialty Outpatient Clinic

8787 Brookpark Road
Parma, OH 44129
(216) 739-7000

Akron Multi-Specialty Outpatient Clinic

55 W. Waterloo
Akron, OH 44319
(330) 724-7715

Lorain Multi-Specialty Outpatient Clinic

205 West 20th Street
Lorain, OH 44052
(440) 244-3833

VA Vet Centers

McCafferty Vet Center Outstation

4242 Lorain Ave, Suite 203
Cleveland, OH 44113
(216) 939-0784 or (877) 927-8387

Parma Vet Center

5700 Pearl Road, Suite 102
Parma, OH 44129
(440) 845-5023 or (877) 927-8387

McCafferty Multi-Specialty Outpatient Clinic

4242 Lorain Ave
Cleveland, OH 44113
(216) 939-0699

Canton Multi-Specialty Outpatient Clinic

733 Market Avenue South
Canton, OH 44702
(330) 489-4600

Regional Benefit Office

Cleveland Regional Benefit Office

A.J. Celebrezze Federal Building
1240 East 9th Street
Cleveland, OH 44199
(800) 827-1000

Cleveland Maple Heights Vet Center

5310 1/2 Warrensville Center Rd
Maple Heights, OH 44137
(216) 707-7901 or (877) 927-8387

FREE CLINIC

The Free Medical Clinic of Greater Cleveland

12201 Euclid Ave
Cleveland, OH 44102
(216) 721-4010

INDEPENDENT HOSPITALS

St. Vincent Charity Medical Center

2351 E 22nd St
Cleveland, OH
(216) 861-6200

HOSPITALS AND COMMUNITY HEALTH CENTERS

URGENT CARE

Brook Park Urgicare

15900 Snow Rd
Brook Park, OH 44142
(440) 816-8744

Concentra Urgent Care (South Central)

4660 Hinckley Industrial Pkwy
Cleveland, OH 44109
(216) 749-2730

Rocky River Urgent Care

19895 Detroit Rd
Rocky River OH, 44116
(440) 356-5500

Concentra Urgent Care (Downtown)

5500 S. Marginal Rd
Cleveland, OH 44103
(216) 426-9020

Ridge Park Urgent Care

7580 Northcliff Ave,
Brooklyn, Ohio 44144
(440) 886-1800

WALK-IN CLINICS

Minute Clinic (CVS)

CVS Pharmacy/ Minute Clinic

11706 Clifton Blvd
Lakewood, OH 44107
(216) 228-9296

CVS Pharmacy/ Minute Clinic

7259 Pearl Rd
Middleberg Heights, OH 44130
(440) 243-3391

CVS Pharmacy/ Minute Clinic

13777 Pearl Rd
Strongsville, OH 44136
(440) 238-8360

CVS Pharmacy/ Minute Clinic

30791 Detroit Rd
Westlake, OH 44145
(440) 835-3271

Healthcare Clinic (Walgreens)

Walgreens / Healthcare Clinic

32798 Walker Rd
Avon Lake, OH 44102
(440) 930-5873

CVS Pharmacy/ Minute Clinic

1443 Richmond Rd
Lyndhurst, OH 44124
(216) 381-4300

CVS Pharmacy/ Minute Clinic

27713 Lorain Rd
North Olmsted, OH 44070
(440) 716-5166

CVS Pharmacy/ Minute Clinic

14440 Cedar Rd
University Heights, OH 44121
(216) 381-8726

CVS Pharmacy/ Minute Clinic

28100 Chagrin Blvd
Woodmere Village, OH 44122
(216) 831-1466

Walgreens/ Healthcare Clinic

127 E. Pleasant Valley Rd
Seven Hills, OH 44131
(216) 901-9782

HOSPITALS AND COMMUNITY HEALTH CENTERS

WALK-IN CLINICS (continued)

Healthcare Clinic (Walgreens) continued

Walgreens / Healthcare Clinic

6270 SOM Center Rd
Solon, OH 44139
(440) 836-0494

Walgreens/ Healthcare Clinic

2135 Warrensville Center Rd
South Euclid, OH 44121
(216) 932-0937

PLANNED PARENTHOOD OF NORTHEAST OHIO CENTERS

<http://www.plannedparenthood.org/greater-ohio/>

Cleveland Health Center

7997 Euclid Ave
Cleveland, OH 44103
P: (216) 851-1880
F: (216) 707-9370

Rocky River Health Center

20800 Center Ridge Road #101
Rocky River, OH 44116
P: (440) 331-8744
F: (440) 331-4245

Old Brooklyn Health Center

3311 Broadview Road
P.O. Box 609009
Cleveland, OH 44109
P: (216) 661-0400
F: (216) 661-2238

Bedford Heights Health Center

25350 Rockside Rd
Bedford Heights, OH 44146
P: (440) 232-8381
F: (440) 374-4967

Bedford Heights Surgery Center

25350 Rockside Rd
Bedford Heights, OH 44146
P: (440) 232-9732
F: (440) 374-4969

Lorain Health Center

200 W. 9th Street
YWCA Women's Center
Lorain, OH 44052
P: (440) 242-2087
F: (440) 242-2089

Medina Health Center

4018 Medina Road
Suite C
Medina, OH 44256
P: (330) 723-1300
F: (330) 723-9677

Akron Health Center

444 West Exchange Street
Akron, OH 44302
P: (330) 535-2671
F: (330) 535-2987

Kent Health Center

138 E Main Street
2nd Floor
Kent, OH 44240
P: (330) 678-8011
F: (330) 678-3877

Wooster Health Center

334 E. Milltown Rd
Wooster, OH 44691
P: (330) 345-7798
F: (330) 345-7225

COUNSELING GENERAL INFO

Alcohol, Drug Addiction & Mental Health Services (ADAMHSCC Board)

2012 W. 25th Street, 6th Floor

Cleveland, OH 44113

(216) 241-3400

<http://adamhsc.org/>

Suicide Prevention/ Crisis Prevention

Cuyahoga County Suicide Prevention, Crisis Prevention, Information and Referral Hotline **(216) 623-6888**

<http://adamhsc.org/>

National Suicide Hotline: 1 (800) 273-8255

<http://www.suicidepreventionlifeline.org/>

Substance Abuse and Mental Health Services (SAMHSA) Treatment Referral Hotline

1 (800) 662-HELP (4357)

1 (800) 487-4889 (TDD)

<http://findtreatment.samhsa.gov/>

COUNSELING ADAMHS CONTRACTED PROVIDERS

CHILDREN/ TEENS

<p>Achievement Centers for Children 4255 Northfield Rd. Highland Hills, OH 44128 (216) 292-9700</p>	<p>Services Provided: Pharmacological Management</p>
<p>Applewood Centers, Inc. 10427 Detroit Ave., Cleveland, OH 44102 (216) 521-6511</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Diagnostic Interview, Partial Hospitalization, Pharmacological Management, Prevention Service</p>
<p>Beech Brook 3737 Lander Rd. Pepper Pike, OH 44124 (216) 831-8520</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Prevention Service, other mental health services</p>
<p>Bellefaire Jewish Children's Bureau 22001 Fairmount Shaker Heights, OH 44118 (216) 932-2800</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Prevention Service, other mental health services</p>

COUNSELING ADAMHS CONTRACTED PROVIDERS

CHILDREN/ TEENS (continued)

<p>Catholic Charities Corporation 3135 Euclid Ave., Suite 202 Cleveland, OH 44115 (216) 391-2030</p>	<p>Services Provided: Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Prevention Service, other mental health services</p>
<p>Centers for Families and Children 4500 Euclid Ave. Cleveland, OH 44103 (216) 432-7200</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management</p>
<p>Connections: Health. Wellness. Advocacy. 24200 Chagrin Blvd. Beechwood, OH 44122 (216) 831-6466</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, other mental health services</p>
<p>FrontLine Service 1744 Payne Ave. Cleveland, OH 44114 (216) 623-6555</p>	<p>Services Provided: Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management, other mental health services</p>
<p>Jewish Family Service Association 24075 Commerce Park Beachwood, 44122 (216)292-3999</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Employment/ Vocational Services, Pharmacological Management, Residential Care</p>
<p>Murtis Taylor Human Services System 13422 Kinsman Rd. Cleveland, OH 44120 (216) 283-4400</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Diagnostic Interview, Partial Hospitalization, Pharmacological Management, Prevention Service, Residential Care, Self-Help/ Peer Support and Consumer Operated Services other mental health services</p>
<p>NAMI of Greater Cleveland 2012 W. 25th St., Suite 600 Cleveland, OH 44113 (216) 875-7776</p>	<p>Services Provided: Other Mental Health Services</p>

COUNSELING ADAMHS CONTRACTED PROVIDERS

CHILDREN/ TEENS (continued)

<p>Ohio Guidestone 434 Eastland Rd. Berea, OH 44017 (440) 234-2006</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Pharmacological Management, Prevention Service</p>
<p>Positive Education Program (PEP) 3100 Euclid Ave Cleveland, OH 44115 (216) 361-4400</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Employment/ Vocational Services, Prevention Service, other mental health services</p>
<p>Recovery Resources 3950 Chester Ave. Cleveland, OH 44114 (216) 431-4131</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Employment/ Vocational Services, Forensic Monitoring, Partial Hospitalization, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services , Subsidized Housing, Other mental health services</p>

ELDERLY

<p>Eldercare Services Institute 11900 Fairhill Rd. Cleveland, OH 44120 (216) 791-8000</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment</p>
<p>Recovery Resources 3950 Chester Ave. Cleveland, OH 44114 (216) 431-4131</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Employment/ Vocational Services, Forensic Monitoring, Partial Hospitalization, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services , Subsidized Housing, Other mental health services</p>

COUNSELING ADAMHS CONTRACTED PROVIDERS

ADULTS

<p>Catholic Charities Corporation 3135 Euclid Ave., Suite 202 Cleveland, OH 44115 (216) 391-2030</p>	<p>Services Provided: Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Prevention Service, other mental health services</p>
<p>Centers for Families and Children 4500 Euclid Ave. Cleveland, OH 44103 (216) 432-7200</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management</p>
<p>Connections: Health. Wellness. Advocacy. 24200 Chagrin Blvd. Beechwood, OH 44122 (216) 831-6466</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, other mental health services</p>
<p>Consumer Protection Association 3030 Euclid Ave., #105 Cleveland, OH 44115 (216)881-3434</p>	<p>Services Provided: Other mental health services</p>
<p>Cuyahoga County Court Psychiatric Clinic 1200 Ontario Ave – 6th Floor Cleveland, OH 44113 (216) 443-7330</p>	<p>Services Provided: Forensic Monitoring</p>
<p>Emerald Development and Economic Network, Inc. (EDEN) 7812 Madison Ave. Cleveland, OH 44102 (216) 961-9690</p>	<p>Services Provided: Other mental health services</p>
<p>Epilepsy Association 2831 Prospect Ave. Cleveland, OH 44115 (216) 579-1330</p>	<p>Services Provided: Community Psychiatric Supportive Treatment</p>
<p>Far West Center 29133 Health Campus Drive Westlake, OH 44145 (440) 835-6212</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, Other mental health services</p>

COUNSELING ADAMHS CONTRACTED PROVIDERS

ADULTS (continued)

<p>FrontLine Service 1744 Payne Ave. Cleveland, OH 44114 (216) 623-6555</p>	<p>Services Provided: Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Counseling, Employment/ Vocational Services, Pharmacological Management, other mental health services</p>
<p>Front Steps Housing & Services 1545 W. 25th St. Cleveland, OH 44113 (216) 781-2250</p>	<p>Services Provided: Other mental health services</p>
<p>Future Directions 11511 Lorain Avenue Cleveland, OH 44111 (216) 251-8265</p>	<p>Services Provided: Self-Help/ Peer Support and Consumer Operated Services</p>
<p>Jewish Family Service Association 24075 Commerce Park Beachwood, 44122 (216)292-3999</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Employment/ Vocational Services, Pharmacological Management, Residential Care</p>
<p>The Life Exchange Center 13407 Kinsman Ave. Cleveland, OH 44120 (216) 752-3250</p>	<p>Services Provided: Self-Help/ Peer Support and Consumer Operated Services</p>
<p>Links Cleveland 2500 Noble Road Cleveland Heights, OH 44121 (216) 381-4851</p>	<p>Services Provided: Self-Help/ Peer Support and Consumer Operated Services</p>
<p>Living Miracles Peer Empowerment Center 11801 Clifton Blvd., Suite 2 Lakewood, OH 44107 (216) 221-6323</p>	<p>Services Provided: Self-Help/ Peer Support and Consumer Operated Services</p>
<p>Lutheran Metropolitan Ministry 4515 Superior Ave. Cleveland, OH 44103 (216) 696-2715</p>	<p>Services Provided: Forensic Monitoring, Other mental health services</p>

COUNSELING ADAMHS CONTRACTED PROVIDERS

ADULTS (continued)

<p>Magnolia Clubhouse 11101 Magnolia Drive Cleveland, OH 44106 (216) 721-3030</p>	<p>Services Provided: Self-Help/ Peer Support and Consumer Operated Services</p>
<p>May Dugan Center 4115 Bridge Ave. Cleveland, OH 44113 (216) 631-5800</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling</p>
<p>Murtis Taylor Human Services System 13422 Kinsman Rd. Cleveland, OH 44120 (216) 283-4400</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Diagnostic Interview, Partial Hospitalization, Pharmacological Management, Prevention Service, Residential Care, Self-Help/ Peer Support and Consumer Operated Services other mental health services</p>
<p>NAMI of Greater Cleveland 2012 W. 25th St., Suite 600 Cleveland, OH 44113 (216) 875-7776</p>	<p>Services Provided: Other Mental Health Services</p>
<p>Northcoast Behavioral Healthcare 1765 Sagamore Rd. Northfield, OH 44067 (330) 467-7131</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management, Residential care, other mental health services</p>
<p>Recovery Resources 3950 Chester Ave. Cleveland, OH 44114 (216) 431-4131</p>	<p>Services Provided: Assessment, Community Psychiatric Supportive Treatment, Counseling, Employment/ Vocational Services, Forensic Monitoring, Partial Hospitalization, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services , Subsidized Housing, Other mental health services</p>
<p>St. Vincent Charity Hospital 2351 East 22nd Street Cleveland, OH 44115 (216) 861-6200</p>	<p>Services Provided: Crisis Intervention, Partial Hospitalization, other mental health services</p>
<p>Visiting Nurse Association (VNA) 2500 East 22nd St Cleveland, OH 44115 (216) 931-1300</p>	<p>Services Provided: Other mental health services</p>

COUNSELING SERVICES (VETERANS)

VETERANS

Louis Stokes VA Medical Center

10701 East Boulevard
Cleveland, OH 44106

(877) 838-8262 | (216) 791-3800

<http://www.cleveland.va.gov/>

VA Community Based Outpatient Clinics

Parma Multi-Specialty Outpatient Clinic

8787 Brookpark Road
Parma, OH 44129

(216) 739-7000

McCafferty Multi-Specialty Outpatient Clinic

4242 Lorain Ave
Cleveland, OH 44113

(216) 939-0699

Akron Multi-Specialty Outpatient Clinic

55 W. Waterloo
Akron, OH 44319

(330) 724-7715

Canton Multi-Specialty Outpatient Clinic

733 Market Avenue South
Canton, OH 44702

(330) 489-4600

Lorain Multi-Specialty Outpatient Clinic

205 West 20th Street
Lorain, OH 44052

(440) 244-3833



SUBSTANCE ABUSE COUNSELING GENERAL INFO

Alcohol, Drug Addiction & Mental Health Services (ADAMHSCC Board)

2012 W. 25th Street, 6th Floor
Cleveland, OH 44113

(216) 241-3400

<http://adamhsc.org/>

Suicide Prevention/ Crisis Prevention/ Alcohol and Drug Abuse

Cuyahoga County Suicide Prevention, Crisis Prevention, Information and Referral Hotline **(216) 623-6888**

<http://adamhsc.org/>

National Suicide Hotline: 1 (800) 273-8255

<http://www.suicidepreventionlifeline.org/>

Substance Abuse and Mental Health Services (SAMHSA) Treatment Referral Hotline

1 (800) 662-HELP (4357)

1(800) 487-4889 (TDD)

<http://findtreatment.samhsa.gov/>

SUBSTANCE ABUSE COUNSELING ADAMHS CONTRACTED PROVIDERS

CHILDREN/ TEENS

<p>Bellefaire Jewish Children's Bureau 22001 Fairmount Shaker Heights, OH 44118 (216) 932-2800</p>	<p>Services Provided: Counseling</p>
<p>Catholic Charities Corporation 3135 Euclid Ave., Suite 202 Cleveland, OH 44115 (216) 391-2030</p>	<p>Services Provided: Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Intensive Outpatient, Lab Urinalysis, other mental health services</p>
<p>Centers for Families and Children 4500 Euclid Ave. Cleveland, OH 44103 (216) 432-7200</p>	<p>Services Provided: Alternatives, Community-Based Process, Education, Information Dissemination, Referral</p>
<p>Connections: Health. Wellness. Advocacy. 24200 Chagrin Blvd. Beachwood, OH 44122 (216) 441-0200</p>	<p>Services Provided: Assessment, Case Management, Counseling, Crisis Intervention</p>
<p>East Cleveland Neighborhood Center 2490 Lee Blvd. #322 Cleveland Heights, 44118 (216) 451-8172</p>	<p>Services Provided: Alternatives, Education, Information Dissemination, Referral</p>
<p>Free Clinic Medical Clinic of Greater Cleveland 12201 Euclid Ave. Cleveland, OH 44106 (216) 707-3500</p>	<p>Services Provided: Assessment, Case Management, Counseling, Crisis Intervention, Intensive Outpatient</p>
<p>Golden Ciphers 5704 Broadway Cleveland, OH 44127 (216) 687-0000</p>	<p>Services Provided: Alternatives, Education, Information Dissemination, Referral</p>
<p>New Directions 30800 Chagrin Blvd. Building B Cleveland, OH 44124 (216) 591-0324</p>	<p>Services Provided: Assessment, Case Management, Counseling, Crisis Intervention, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Room and Board, other AOD services</p>

SUBSTANCE ABUSE COUNSELING ADAMHS CONTRACTED PROVIDERS

CHILDREN/ TEENS (continued)

<p>Ohio Guidestone 434 Eastland Road Berea, OH 44017 (440) 234-2006</p>	<p>Services Provided: Assessment, Case Management, Counseling</p>
<p>Recovery Resources 3950 Chester Ave. Cleveland, OH 44114 (216) 431-4131</p>	<p>Services Provided: Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Referral, Other mental health services</p>
<p>Shaker Heights Youth Center 17300 Van Aken Blvd. Shaker Heights, OH 44120 (216) 751-9292</p>	<p>Services Provided: Education</p>
<p>United Way's First Call for Help PHONE: 211</p>	<p>Services Provided: Referral</p>
<p>University Settlement 4800 Broadway Cleveland, OH 44127 (216) 641-8948</p>	<p>Services Provided: Alternatives, Education, Referral</p>

ELDERLY

<p>Recovery Resources 3950 Chester Ave. Cleveland, OH 44114 (216) 431-4131</p>	<p>Services Provided: Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Referral, Other mental health services</p>
<p>United Way's First Call for Help PHONE: 211</p>	<p>Services Provided: Referral</p>

SUBSTANCE ABUSE COUNSELING ADAMHS CONTRACTED PROVIDERS

ADULTS

<p>Asian Services In Action, Inc 3631 Perkins Ave. # 2A-W Cleveland, OH 44114 (216) 881-0330</p>	<p>Services Provided: Alternatives, Education</p>
<p>Catholic Charities Corporation 3135 Euclid Ave., Suite 202 Cleveland, OH 44114 (216) 391-2030</p>	<p>Services Provided: Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Intensive Outpatient, Lab Urinalysis, other mental health services</p>
<p>Centers for Families and Children 4500 Euclid Ave. Cleveland, OH 44103 (216) 432-7200</p>	<p>Services Provided: Alternatives, Community-Based Process, Education, Information Dissemination, Referral</p>
<p>City of Cleveland Dept. of Public Health 75 Erieview Plaza 3rd Floor Cleveland, OH 44114 (216) 664-6666</p>	<p>Services Provided: Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Education, Intensive Outpatient, Urinalysis, Referral</p>
<p>Cleveland Treatment Center 1127 Carnegie Ave Cleveland, OH 44115 (216) 861-4246</p>	<p>Services Provided: Residential Treatment</p>
<p>Cleveland UMADAOP 1515 East 79th Street Cleveland, OH 44103 (216) 361-2040</p>	<p>Services Provided: Alternatives, Education, Information Dissemination</p>
<p>Community Action Against Addiction 5209 Euclid Ave Cleveland, OH 44103 (216) 881-0765</p>	<p>Services Provided: Assessment, Case Management, Counseling, Crisis Intervention, Lab Urinalysis, Medical Somatic, Methadone Administration</p>

SUBSTANCE ABUSE COUNSELING ADAMHS CONTRACTED PROVIDERS

ADULTS (continued)

<p>Community Assessment and Treatment Services 8411 Broadway Ave. Cleveland, OH 44105 (216) 441-0200</p>	<p>Services Provided: Case Management, Crisis Intervention, Lab Urinalysis</p>
<p>Connections: Health. Wellness. Advocacy. 24200 Chagrin Blvd. Beachwood, OH 44122 (216) 441-0200</p>	<p>Services Provided: Assessment, Case Management, Counseling, Crisis Intervention</p>
<p>Court of Common Pleas Corrections Planning Board (TASC) 1276 W. 3rd Street # 210 Cleveland, OH 44113 (216)443-5067</p>	<p>Services Provided: Assessment, Case Management, Counseling, Information Dissemination, Intensive Outpatient, Residential Treatment</p>
<p>Free Medical Clinic of Greater Cleveland 12201 Euclid Ave. Cleveland, OH 44106 (216) 707-3500</p>	<p>Services Provided: Assessment, Case Management, Counseling, Crisis Intervention, Intensive Outpatient, Medical Somatic</p>
<p>Hispanic UMADAOP 3305 West 25th Street Cleveland, OH 44109 (216) 459-1222</p>	<p>Services Provided: Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Referral</p>
<p>Hitchcock Center for Women 1227 Ansel Road Cleveland, OH 44108 (216) 421-0662</p>	<p>Services Provided: Assessment, Case Management, Intensive Outpatient, Lab Urinalysis, Residential Treatment</p>
<p>Northern Ohio Recovery Association 3746 Prospect Ave Cleveland, OH 44115 (216)391-6672</p>	<p>Services Provided: Assessment, Case Management, Counseling, Crisis Intervention, Education, Lab Urinalysis, Medical Somatic</p>

SUBSTANCE ABUSE COUNSELING ADAMHS CONTRACTED PROVIDERS

ADULTS (continued)

<p>ORCA House 1905 East 89th Street Cleveland, OH 44106 (216) 231-3772</p>	<p>Services Provided: Assessment, Counseling, Intensive Outpatient, Lab Urinalysis, Residential Treatment</p>
<p>Recovery Resources 3950 Chester Ave. Cleveland, OH 44114 (216) 431-4131</p>	<p>Services Provided: Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Referral, Other mental health services</p>
<p>Salvation Army – Harbor Light 1710 Prospect Ave. Cleveland, OH 44115 (216) 781-3773</p>	<p>Services Provided: Assessment, Case Management, Detox, Intensive Outpatient</p>
<p>Scarborough House 2430 W. 10th St. Cleveland, OH 44113 (216) 781-5538</p>	<p>Services Provided: Residential Treatment</p>
<p>Stella Maris 1320 Washington Ave. Cleveland, OH 44113 (216) 781-0550</p>	<p>Services Provided: Assessment, Detox, Intensive Outpatient</p>
<p>United Way’s First Call for Help PHONE: 211</p>	<p>Services Provided: Referral</p>
<p>Women’s Alliance for Recovery Services 2012 W. 25th Street, Suite 300 Cleveland, OH 44113 (216) 575-9120</p>	<p>Services Provided: Other AOD services</p>

DISABILITY RESOURCES

Ohio Relay Services
DIAL 7-1-1

<http://www.ohiorelay.com/>

LiveSpecial Resource Website

<http://www.livespecial.com/>

OHIO LIBRARY FOR THE BLIND AND PHYSICALLY DISABLED SEE PAGE 39

Cuyahoga County Board of Developmental Disabilities

<http://www.cuyahogabdd.org/en-US/Home.aspx>

Cuyahoga County Board of Developmental Disabilities
1275 Lakeside Ave. East
Cleveland, OH 44114
(216) 241-8230

Services Provided:
Early Childhood Services & Supports
School-Age Services & Supports
Adult Services & Supports
Family Support Program
Community & Medicaid Services
Behavioral & Healthcare Services
Assistive Technology
Transportation
Quality Assurance

Autism Society of Greater Cleveland

<http://www.asgc.org/>

Autism Society of Greater Cleveland
P.O. Box 41066
Brecksville, OH 44141
(216) 556-4937

Services Provided:
Educational Programs/ Information Meetings
Monthly Support Meetings (with free childcare)
Referral to other resources
Training for Safety Forces
"Autism 101" Training
Provide social opportunities for those affected by ASD

Catholic Charities Disability Services and Ministries

<http://www.clevelandcatholiccharities.org/disability/>

Locations:

Catholic Charities, Diocese of Cleveland
7911 Detroit Rd.
Cleveland, OH 44102
Ohio Relay Number (TTY) 711
(216) 334-2903

Services Provided:
Advocacy
Monthly Dances/ Socials
Camping Programs
Education
Services for blind/ visually disabled
Services for deaf/ hard of hearing
Services for Developmental/ Physical Disabilities

Catholic Charities Disability Services
OLA/ St. Joseph Center
2346 W. 14 Street
Cleveland, OH 44113
(216) 621-3451

General Assistance Line:
(216) 334-2900

DISABILITY RESOURCES

Cleveland Hearing and Speech Center

<http://www.chsc.org/Main/Home.aspx>

Cleveland Hearing and Speech Center

11635 Euclid Avenue
Cleveland, OH 44106
(216) 231-8787

Services Provided:

Hearing Services
Regional Infant Program
Speech-Language and Learning

Cleveland Sight Center

<http://www.clevelandsightcenter.org/default.aspx>

Cleveland Sight Center

1909 East 101st Street
P.O. Box 1988
Cleveland, OH 44106
(216) 791-8118

Services Provided:

Self Help Groups
Family Camps
Early Intervention
Preschool
Case Management
Adaptive Technology
Supported Employment

Community Center for the Deaf & Hard of Hearing

<http://www.chsc.org/Main/Center-for-the-Deaf--Hard-of-Hearing.aspx>

Community Center for the Deaf & Hard of Hearing

Main Center: University Circle
11635 Euclid Ave
Cleveland, OH 44106
(216) 231-0787 or (216) 325-7570 (Appointments)

Services Provided:

Sign Language Interpreting/ Classes
Coordinator Training and Outreach
Pediatric Neuropsychological Assessment
Hearing Testing
Hearing Aides
Other Listening Devices

ADULT/ ELDERLY/ AGING RESOURCES

Cuyahoga County Division of Senior and Adult Services

13815 Kinsman Road
Cleveland, OH 44120
(216) 420-6750

ELDERLY COUNSELING RESOURCES – SEE PAGE 18

Adult Protective Services 24-Hour Hotline

(216) 420-6700

**ELDERLY SUBSTANCE ABUSE RESOURCES
SEE PAGE 24**

<http://dsas.cuyahogacounty.us/>

City of Cleveland, Department of Aging

75 Erieview Plaza, 2nd Floor
Cleveland, OH 44114
(216) 664-2833

<http://portal.cleveland-oh.gov/CityofCleveland/Home/Government/CityAgencies/Aging>

VETERANS RESOURCES

Cuyahoga County Veterans Service Commission

<http://vsc.cuyahogacounty.us/>

Services Provided:

Financial Assistance

Memorial Affairs

Payment Processing

Social Work Case Management

Veterans Service Officers (assist with: VA Benefits, Disability Pensions, VA Healthcare Enrollment education, home loan guaranty, vocational rehabilitation, etc.)

Cuyahoga County Veterans Service Commission

1849 Prospect Avenue, Ground Floor

Cleveland, OH 44115

(216) 698-2600 or 1 (866) 915-8387

United States Department of Veterans Affairs Cleveland Regional Office

<http://benefits.va.gov/cleveland/>

Services Provided:

General Benefits Information

Disability Compensation

Pension

GI Bill

Vocational Rehabilitation & Employment

Survivor Benefits

Life Insurance

Home Loans

VA Cleveland Regional Office

1240 East Ninth Street

Cleveland, OH 44199

1 (800) 827- 1000



VETERANS COUNSELING SERVICES – SEE PAGE 22

VETERANS HOSPITALS/ CLINICS/ CENTERS – SEE PAGE 13

VETERANS EMERGENCY SHELTERS – SEE PAGE 52



CHILD CARE RESOURCES

General

Cuyahoga County Division of Job and Family Services (Main Building)

1641 Payne Ave
Cleveland Ohio 44114
(216) 987-7000

<http://cjfs.cuyahogacounty.us/en-US/child-care-assistance-program.aspx>

Child Care Hotline To apply for assistance: (216) 416-4440
Case questions: (216) 987-7022
Child Care Information Line (216) 987-6929

Starting Point

4600 Euclid Ave.
Cleveland, OH 44103
(216) 575-0061 (toll-free: (800) 880-0971)
<http://www.starting-point.org/>



Child Care Centers with Multiple Locations

Brightside Academy

<http://www.brightsideacademy.com/>

Broadway

7710 Broadway Avenue
Cleveland, OH 44105
(216) 271-5698

Kinsman

14001 Kinsman Road
Cleveland, OH 44120
(216) 991-4840

Ridge Road

3545 Ridge Road
Cleveland, OH 44102
(216) 631-6860

St. Clair

10548 St. Clair Avenue
Cleveland, OH 44108
(216) 268-1800

Childtime Learning Center

<http://www.childtime.com/>

Beachwood

3365 Richmond Road. Suite 260
Beachwood, OH 44122
(877) 624-2602

Bedford

270 Best Street
Bedford, OH 44146
(877) 624-2602

Brook Park

6233 Smith Road
Brook Park, OH 44142
(877) 624-2602

North Olmsted

28787 Lorain Road
North Olmsted, OH 44070
(877) 624-2602

Creative Playrooms

<http://www.creativeplayrooms.com/>

Independence

Independence Montessori and
Child Care
6200 Oak Tree Blvd.
Independence, OH 44131
(216) 524-8008

Parma

Parma Montessori and
Child Care Center
12965 Corporate Drive
Parma, OH 44130
(216) 898-9520

Maple Heights

Maple Heights Creative Playrooms
Child Care Center
16574 Broadway Avenue
Maple Heights, OH
(216) 475-6464

CHILD CARE RESOURCES

Creative Playrooms (continued)

<http://www.creativeplayrooms.com/>

Solon

Solon Creative Playrooms
Montessori and Child Care Center
32800 Solon Rd.
Solon, OH 44139
(440) 248-3100

Strongsville

Strongsville Montessori and
Child Care Center
16000 Foltz Industrial Parkway
Strongsville, OH
(440) 572-9365

Westlake

Westlake Montessori and
Child Care Center
26830 Detroit Road
Westlake, OH 44145
(440) 835-5858

The Goddard School

<http://www.goddardschool.com/>

Broadview Heights

7655 Town Center Drive
Broadview Heights, OH 44147
(440) 740-1234

Highland Heights

675 Miner Road
Highland Heights, OH 44143
(440) 684-2774

Independence

5701 Lombardo Center Boulevard
Independence, OH 44131
(216) 525-2000

Strongsville

13590 Falling Water Rd.
Strongsville, OH 44136
(440) 238-4600

Westlake

30502 Center Ridge Road
Westlake, OH 44145
(440) 892-2689

Horizon Child Development Center

<http://horizonchildcare.com/>

Cleveland

2285 Columbus Rd.
Cleveland, OH 44113
(216) 344-3000

Euclid

1050 E. 200th Street
Euclid, OH 44117
(216) 481-3830

Kids First Child Learning Centers

<http://www.kidsfirstlearning.com/>

Parma Heights

7025 West 130 Street
Parma Heights, OH 44130
(440) 842-4004

Olmsted Falls

26184 Bagley Road
Olmsted Falls, OH 44138
(440) 235-3070

Strongsville

15163 Howe Road
Strongsville, OH 44136
(440) 878-0088

KinderCare Child Care Centers

<http://www.kindercare.com/>

Beachwood

24753 Chagrin Blvd.
Beachwood, OH 44122
(216) 378-1590

Highland Heights

Alpha Park KinderCare
679-H Alpha Dr.
Highland Heights, OH 44143
(440) 442-3360

Lyndhurst

5684 Mayfield Rd.
Lyndhurst, OH 44124
(440) 442-8067

Maple Heights

5890 Lee Rd. South
Maple Heights, OH 44137
(216) 587-1388

Mayfield Heights

Landerhaven KinderCare
200 Allen Bradley Dr.
Mayfield Heights, OH 44124
(440) 684-0683

Westlake

30850 Viking Pkwy
Westlake, OH 44145
(440) 808-9949

CHILD CARE RESOURCES

Le Chaperon Rouge

<http://www.lechaperonrouge.com/>

Brecksville

4949 Snowville Rd
Brecksville, OH 44141

(440) 546-4900

Independence

7000 Rockside Rd.
Independence, OH 44131

(216) 525-0760

Rocky River

19315 Hilliard Blvd.
Rocky River, OH 44116

(440) 356-7329

Solon

6010 Kruse Dr.
Solon, OH 44139

(440) 248-3219

Strongsville

14780 Pearl Rd.
Strongsville, OH 44149

(440) 238-8383

Westlake

27390 Center Ridge Rd.
Westlake, OH 44145

(440) 835-2929

Loving Cup Kids Academy

<http://www.lovingcupkidsacademy.com/>

Bedford Heights

23840 Aurora Rd
Bedford Heights, OH 44146

(440) 786-9806

Brooklyn

4480 Ridge Rd.
Brooklyn, OH 44144

(216) 236-4656

Old Brooklyn

4650 State Rd.
Cleveland, OH 44109

(216) 351-2100

Cleveland: East 55th

3271 East 55th Street
Cleveland, OH 44127

(216) 441-1941

Cleveland: Fleet Ave

7310 Fleet Ave
Cleveland, OH 44105

(216) 341-3200

Fairview Park

22985 Lorain Rd.
Fairview Park, OH 44126

(440) 716-1500

Richmond Heights

216 Richmond Rd.
Richmond Heights, OH 44143

(216) 731-3600



PARENTING CLASSES/ RESOURCES

Cleveland Pregnancy Center

<http://www.clevelandpregnancyhelp.org/>

Cleveland Pregnancy Center

5273 Broadview Road
Cleveland, OH 44134

(216) 631-0964

Services Provided:

Bridges Program
Parenting Support & Education
Pregnancy Support
Post-Abortion & Grief Support
Frontline Fatherhood Program

Family Connections of Northeast Ohio

<http://www.familyconnections1.org/>

Locations:

2843 Washington Blvd.
Cleveland Hts, OH 44118

(216) 321-0079

19824 Sussex Road
Shaker Heights, OH 44122

(216) 921-2023

Services Provided:

Parenting Education Series
Individual Parenting Workshops
Parenting Resource Libraries
Mini Parent Resources Centers
Adult-Child Playtime

Murtis Taylor Human Services System

<http://www.murtistaylor.info/>

Services Provided:

Parent Education
Strong Fathers' Program

Locations:

East:

13422 Kinsman Road (Main)
Cleveland, OH 44120

(216) 283-4400

13402 Kinsman Rd.
Cleveland, OH 44120

(216) 283-4400 Ext. 2355

13411 Union Ave.
Cleveland, OH 44120

(216) 283-4400 Ext. 2355

12395 McCracken Road
Garfield Heights, OH 44125

(216) 282-4400

3010 Project Ave
Cleveland, OH 44115

(216) 283-4400 Ext. 2121

2121 St. Clair Ave
Cleveland, OH 44114

(216) 283-4400 Ext. 2458

900 East 105th St
Cleveland, OH 44108

(216) 283-4400

10640 St. Clair Ave
Cleveland, OH 44108

(216) 283-4400 Ext. 2158

16005 Terrace Rd. East
Cleveland, OH 44112

(216) 283-4400 Ext. 2387

West:

3167 Fulton Road
Cleveland, OH 44109

(216) 283-4400 Ext. 2940

9500 Detroit Ave
Cleveland, OH 44102

(216) 283-4400 Ext. 2346

PARENTING RESOURCES FOR FATHERS:

The Centers for Families and Children <http://www.thecentersohio.org/>

Services Provided:

Fathers and Families Together (FAFT) – open to all men who are interesting in developing fathering skills
Financial Literacy
Cooking with Dads
Living with the Law
Navigating Community Resources
Healthy Relationships and Parenting
Fathers Networking



The Centers for Families and Children
1941 S Taylor Road
Cleveland Heights, OH 44118
(216) 325-9124

Nueva Luz Urban Resource Center <http://www.nuevaluzurc.org/services/fatherhood-initiative/>

Services Provided:

Siempre Papa – Fatherhood support program

Nueva Luz Urban Resource Center
2226 W. 89th Street
Cleveland, OH 44102
(216) 651-8236

SEE ALSO MURTIS TAYLOR HUMAN SERVICES SYSTEM (PAGE 34)
SEE ALSO CLEVELAND PREGNANCY CENTER (PAGE 34)



CUYAHOGA COUNTY SCHOOL DISTRICTS

WEST

Bay Village City SD
377 Dover Center Road
Bay Village, OH 44140
(440) 617-7300

Rocky River City SD
1101 Morewood Parkway
Rocky River, OH 44116
(440) 333-6000

Berea City SD
390 Fair Street
Berea, OH 44017
(216) 898-8300

Strongsville City SD
13200 Pearl Road
Strongsville, OH 44136
(440) 572-7025

Brecksville-Broadview Heights SD
6636 Mill Road
Brecksville, OH 44141
(440) 740-4000

Brooklyn City SD
9200 Biddulph Rd
Brooklyn, OH
(216) 485-8100

Westlake City SD
27200 Hilliard Blvd
Westlake, OH 44145
(440) 871-7300

Fairview Park City SD
21620 Mastick Road
Fairview Park, OH 44126
(440) 331-5500

Independence Local SD
7733 Stone Road
Independence, OH 44131
(216) 642-5850

Lakewood City SD
1470 Warren Road
Lakewood, OH 44107
(216) 529-4000

North Olmsted City SD
27425 Butternut Ridge Road
North Olmsted, OH 44070
(440) 779-3549

North Royalton City SD
6579 Royalton Road
North Royalton, OH 44133
(440) 237-8800

Olmsted Falls City SD
26894 Schady Road
Cleveland, OH 44138
(440) 427-6350

Parma City SD
5311 Longwood Ave
Parma, OH 44134
(440) 842-5300

EAST

Beachwood City SD
24601 Fairmount Blvd.
Beachwood, OH 44122
(216) 464-2600

Bedford City SD
475 Northfield Rd.
Bedford, OH 44146
(440) 439-1500

Chagrin Falls SD
400 East Washington St.
Chagrin Falls, OH 44022
(440) 247-5500

Cleveland Heights-University Heights SD
2155 Miramar Blvd.
University Heights, OH 44118
(216) 371-7171

Cuyahoga Heights Local SD
4820 East 71st St
Cuyahoga Heights, OH 44125
(216) 429-5707

East Cleveland City SD
1843 Stanwood Rd.
Cleveland, OH 44112
(216) 268-6580

Euclid City SD
651 East 222nd St
Euclid, OH 44123
(216) 261-2900

Garfield Heights City SD
5640 Briarcliff Drive
Garfield Heights, OH 44125
(216) 475-8100

Maple Heights City SD
5740 Lawn Avenue
Maple Heights, OH 44137
(216) 587-6100

Mayfield City SD
1101 SOM Center Rd
Mayfield, OH 44143
(440) 995-6800

Orange City SD
32000 Chagrin Blvd.
Pepper Pike, OH 44124
(216) 831-8600

Richmond Heights SD
447 Richmond Road
Richmond Heights, OH 44143
(216) 692-0086

Shaker Heights City SD
15600 Parkland Drive
Shaker Heights, OH 44120
(216) 295-1400

Solon City SD
33800 Inwood Road
Solon, OH 44139
(440) 248-1600

South Euclid-Lyndhurst SD
5044 Mayfield Road
Cleveland, OH 44124
(216) 691-2000



CLEVELAND METROPOLITAN SCHOOL DISTRICT

Cleveland Metropolitan School District
1111 Superior Ave E, Suite 1800
Cleveland, OH 44114
(216) 838-0000

<http://www.clevelandmetroschools.org/cmsd>

Cleveland Metropolitan School District School Locator:
<http://www.clevelandmetroschools.org/domain/166>

CMSD/ Charter School Collaboration:

For more information/ questions about CMSD and charter schools contact:
Stephanie Klupinski, Executive Director of Charter Schools

(216) 838-0179

<http://clevelandmetroschools.org/charters>

Cleveland Transformation Alliance
1240 Huron Road E., Suite 400
Cleveland, OH 44115
(216) 592-2415

Choose Your School/Rate Your School:

<http://www.clevelandta.org/choose-your-school>



LIBRARIES

Cuyahoga County Library System

<http://www.cuyahogalibrary.org/>

West Suburb Locations

Bay Village Branch
502 Cahoon Road
Bay Village, Ohio 44140
(440) 871-6392

Berea Branch
7 Berea Commons
Berea, Ohio 44017
(440) 234-5475

Brecksville Branch
9089 Brecksville Road
Brecksville, Ohio 44141
(440) 526-1102

Brook Park Branch
6155 Engle Road
Brook Park, Ohio 44142
(216) 267-5250

Brooklyn Branch
4480 Ridge Road
Brooklyn, Ohio 44144
(216) 398-4600

Fairview Park Branch
21255 Lorain Road
Fairview Park, Ohio 44126
(440) 333-4700

Independence Branch
6361 Selig Drive
Independence, Ohio 44131
(216) 447-0160

MetroHealth
MetroHealth Medical Center
2500 MetroHealth Drive
Cleveland, Ohio 44109
(216) 778-7670

Middleburg Heights Branch
15600 East Bagley Road
Middleburg Heights, Ohio 44130
(440) 234-3600

North Olmsted Branch
27403 Lorain Road
North Olmsted, OH 44070
(440) 777-6211

North Royalton Branch
5071 Wallings Road
North Royalton, OH 44133
(440) 237-3800

Olmsted Falls Branch
8100 Mapleway Drive
Olmsted Falls, OH 44138
(440) 235-1150

Parma Branch
6996 Powers Blvd.
Parma, OH 44129
(440) 885-5362

Parma Heights Branch
6206 Pearl Road
Parma Heights, OH 44130
(440) 884-2313

Parma-Snow Branch
2121 Snow Road
Parma, OH 44134
(216) 661-4240

Strongsville Branch
18700 Westwood Drive
Strongsville, OH 44136
(440) 238-5530

East Suburb Locations

Beachwood Branch
25501 Shaker Blvd.
Beachwood, OH 44122
(216) 831-6868

Chagrin Falls Branch
100 East Orange Street
Chagrin Falls, OH 44022
(440) 247-3556

Garfield Heights Branch
5409 Turney Road
Garfield Heights, OH 44125
(216) 475-8178

Gates Mills Branch
1491 Chagrin River Road
Gates Mills, OH 44040
(440) 423-4808

Maple Heights Branch
5225 Library Lane
Maple Heights, OH 44137
(216) 475-5000

Mayfield Branch
500 SOM Center Road
Mayfield, OH 44143
(440) 473-0350

Orange Branch
31300 Chagrin Blvd.
Pepper Pike, OH 44124
(216) 831-4282

Richmond Heights Branch
5235 Wilson Mills Road
Richmond Heights, OH 44143
(440) 449-2666

Solon Branch
34125 Portz Parkway
Solon, OH 44139
(440) 248-8777

South Euclid-Lyndhurst Branch
4645 Mayfield Road
South Euclid, OH 44121
(216) 382-4880

Southeast Branch
70 Columbus Road
Bedford, OH 44146
(440) 439-4997

Warrensville Heights Branch
4415 Northfield Road
Warrensville Heights, OH 44128
(216) 464-5280



LIBRARIES

Cleveland Public Library System

Main Library

325 Superior Ave., N.E.
Cleveland, OH 44114
(216) 623-2800

<http://www.cpl.org/>

Western Locations

Brooklyn Branch

3706 Pearl Road
Cleveland, OH 44109
(216) 623-6920

South Brooklyn

4303 Pearl Road
Cleveland, OH 44109
(216) 623-7067

Carnegie West Branch

1900 Fulton Road
Cleveland, OH 44113
(216) 623-6927

Walz Branch

7910 Detroit Avenue
Cleveland, OH 44102
(216) 623-7095

Eastman Branch

11602 Lorain Avenue
Cleveland, OH 44111
(216) 623-6955

West Park Branch

3805 W. 157th Street
Cleveland, OH 44111
(216) 623-7102

Fulton Branch

3545 Fulton Road
Cleveland, OH 44109
(216) 623-6969

Jefferson Branch

850 Jefferson Avenue
Cleveland, OH 44113
(216) 623-7004

Lorain Branch

8216 Lorain Avenue
Cleveland, OH 44102
(216) 623-7011

Rockport Branch

4421 West 140th Street
Cleveland, OH 44135
(216) 623-7053

South Branch

2704 Clark Ave.
Cleveland, OH 44109
(216) 623-7060

Ohio Library for the Blind and Physically Disabled

17121 Lake Shore Blvd.
Cleveland, OH 44110
(216) 623-2911

Eastern Locations

Addison Branch

6901 Superior Ave
Cleveland, OH 44103
(216) 623-6906

Langston Hughes

10200 Superior Avenue
Cleveland, OH 44106
(216) 623-6975

Collinwood Branch

856 East 152nd Street
Cleveland, OH 44110
(216) 623-6934

Martin Luther King Jr. Branch

1962 Stokes Blvd.
Cleveland, OH 44106
(216) 623-7018

East 131st Street Branch

3830 East 131st Street
Cleveland, OH 44120
(216) 623-6941

Memorial-Nottingham Branch

17109 Lake Shore Blvd.
Cleveland, OH 44110
(216) 623-7039

Fleet Branch

7224 Broadway Avenue
Cleveland, OH 44105
(216) 623-6962

Mt. Pleasant Branch

14000 Kinsman Road
Cleveland, OH 44120
(216) 623-7032

Garden Valley Branch

7201 Kinsman Road Ste. # 101
Cleveland, OH 44104
(216) 623-6976

Rice Branch

11535 Shaker Blvd.
Cleveland, OH 44120
216.623-7046

Glenville Branch

11900 St. Clair Avenue
Cleveland, OH 44108
(216) 623-6983

Sterling Branch

2200 East 30th Street
Cleveland, OH 44115
216.623-7074

Harvard-Lee Branch

16918 Harvard Avenue
Cleveland, OH 44128
(216) 623-6990

Union Branch

3463 East 93rd Street
Cleveland, OH 44104
216.623-7088

Hough Branch

1566 Crawford Road
Cleveland, OH 44106
(216) 623-6997

Woodland Branch

5806 Woodland Avenue
Cleveland, OH 44104
(216) 623-7109

LIBRARIES

Cleveland Heights-University Heights Library System <http://www.heightslibrary.org/>

CHUH – Lee
2345 Lee Road
Cleveland Heights, OH 44118
(216) 932-3600

Coventry Village Branch
1925 Coventry Road
Cleveland Heights, OH 44118
(216) 321-3400

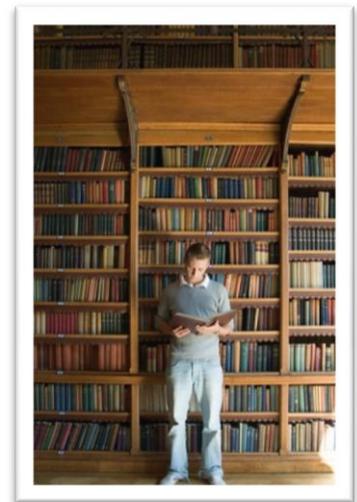
Cleveland Heights Branch
2800 Noble Road
Cleveland, OH 44121
(216) 291-5665

University Heights Branch
13866 Cedar Road
Cleveland, OH 44118
(216) 321-4700

Shaker Heights Library System <http://www.shakerlibrary.org/>

Shaker Heights Public Library (Main)
16500 Van Aken Boulevard
Shaker Heights, OH 44120
(216) 991-2030

Bertram Woods Branch
20600 Fayette Road
Shaker Heights, OH 44122
(216) 991-2421



Lakewood Public Library System <http://www.lakewoodpubliclibrary.org/>

Lakewood Public Library (Main)
15425 Detroit Avenue
Lakewood, OH 44107
(216) 226-8275

Madison Branch
13228 Madison Avenue
Lakewood, OH 44107
(216) 228-7428

INDEPENDENT LIBRARIES

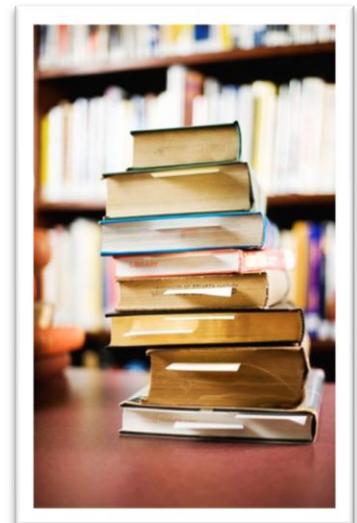
EAST

Cuyahoga Falls Library
2015 3rd Street
Cuyahoga Falls, OH 44221
(330) 928-2117
<http://www.cuyahogafallslibrary.org/>

East Cleveland Public Library
14101 Euclid Avenue
East Cleveland, OH 44112
(216) 541-4128
<http://www.ecpl.lib.oh.us/>

Euclid Public Library
631 East 222nd Street
Euclid, OH 44123
(216) 261-5300
<http://www.euclidlibrary.org/>

The Cleveland Law Library
1 West Lakeside Avenue, Fl. 4
Cleveland, OH 44113
(216) 861-5070
<http://www.clelaw.lib.oh.us/>



WEST

Rocky River Public Library
1600 Hampton Road
Rocky River, OH 44116
(440) 333-7610
<http://www.rrpl.org/>

Westlake Porter Public Library
27333 Center Ridge Road
Westlake, OH 44145
(440) 871-2600
<http://www.westlakelibrary.org/>

Cuyahoga County Archives
2905 Franklin Boulevard
Cleveland, Ohio 44113
(216) 443-7250

FOOD PANTRIES

FOOD PANTRIES - CLEVELAND

Cleveland (West)

<p>CALVARY REFORMED CHURCH 1918 W 65th St. Cleveland, OH 44102 (216) 961-4271</p>	<p>Hours: 2nd and 4th Friday of every month: 12:00noon-4:00pm</p>	<p>Residents of the 44102 Zip code</p>
<p>CHURCH OF JESUS CHRIST MOUNT MORIAH COMMUNITY CENTER 2124 W 98th St. Cleveland, OH 44102 (216) 315-4245 Voice/FAX Rings off site</p>	<p>Hours: Third Saturday of the month: 11:00am-1:00pm.</p>	<p>Serves Cuyahoga County residents who are low income or suffering temporary financial hardship. May receive service once per month.</p>
<p>COOLEY AVENUE CHURCH OF GOD OUTREACH CENTER AND FOOD BANK 12216 Cooley Ave. Cleveland, OH 44111 (216) 671-4619</p>	<p>Hours: Third Saturday of each month, 10:00am-12:00(noon)</p>	<p>Residents of 44111 who are over age 18</p>
<p>HUNGER NETWORK OF GREATER CLEVELAND BLESSED TRINITY - BOUNTIFUL BASEMENT HUNGER NETWORK SITE 4370 W 140th St. Cleveland, OH 44135 (216) 436-2000 (216) 619-8155 ext. 17</p>	<p>Hours: Tuesday: 9:30am-12:00noon; Wednesday: 5:00pm-6:45pm; Thursday: 9:30am-12:00noon. Generally, closed on Thanksgiving, Christmas Day, New Years Day, Memorial Day, July 4th, Labor Day, and all major holidays. Will be open on Christmas Eve and New Years Eve ONLY IF the holiday falls on a Tuesday or Thursday.</p>	<p>Serves parts of ZIP codes 44135, 44111 and small portions of 44126 and 44142 in the City of Cleveland. Also serves all of Fairview Park. Exact boundaries may be determined by calling 211/First Call For Help. Service may be received once per month. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.</p>
<p>MAY DUGAN CENTER 4115 Bridge Ave. Cleveland, OH 44113 (216) 631-5800</p>	<p>Hours: Register on your first visit. Service is scheduled 9:00am-1:00pm every 4th Wednesday of the month. Call M-F: 8:00 am-5:00 pm if you have questions. Service is on a first-come, first-served basis.</p>	<p>Serves ages 18 and older. Must be a resident of the west side of Cleveland and be low income.</p>
<p>WALK OF FAITH COMMUNITY CENTER 12833 Lorain Ave. Cleveland, OH 44111 CHOICE FOOD PANTRY (216) 941-3270</p>	<p>Hours: Wednesday: 6:00 pm-7:30 pm May close early if limit is reached.</p>	<p>Residents of 44111 and 44135. Clients can receive food once every four weeks. May not get clothes from the donation center on the same visit. In addition, clients must have an income that follows the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are 200% of Federal Poverty Guidelines.</p>

FOOD PANTRIES

FOOD PANTRIES – CLEVELAND (continued)

Cleveland (East)

<p>AFFINITY MISSIONARY BAPTIST CHURCH 4411 E 175th St. Cleveland, OH 44128 (216) 283-4365</p>	<p>Hours: Pantry is on the 2nd and 4th Saturday of the month: 11:00am-2:30pm. "Open Air Market" is held April through November on the second Wednesday of the month: 2:00 pm-5:00 pm.</p>	<p>Serves the City of Cleveland. No income restrictions, but targets low income or those facing economic hardship. Clients may go twice per month and also go to the produce distribution (when it is open).</p>
<p>BEULAH MISSIONARY BAPTIST CHURCH OF COLLINWOOD - ARTHUR BELL FOOD PANTRY 14912 Saranac Rd. Cleveland, OH 44110 (216) 451-5477</p>	<p>Hours: 2nd and 4th Thursday of the month (unless falls on a holiday): Special hours, January through April 2015: 3:30pm-5:30pm (normally hours are 4:00pm-6:00pm).</p>	<p>Serves residents of Cuyahoga County. Must have income at or below the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are based on 150% (1.5 times) of the Federal Poverty Guidelines that were in effect on the previous Oct. 1st. Client can receive assistance once every 30 days (unless dire emergency). Proof of Family Size (showing legal guardianship): Birth certificates or Medicaid/Medicare cards (for each member of the household). Photo I.D. (for client AND his or her representative, if disabled). Proof of Residency: Utility bill, Medicall bill, etc.</p>
<p>BRIDGE OF HOPE COMMUNITY CENTER 3949 Lee Rd. William Saunders Life Center Cleveland, OH 44128 (216) 276-0571</p>	<p>Hours: Open on the first and third Friday of the month: 5:00pm-8:00pm and the first and third Saturday of the month: 9:00am-12:00noon.</p>	<p>Serves the area from E 151st St. to E 189th St. between Scottsdale Blvd. and Harvard Ave. E. (this area contains parts of the following Cleveland ZIP codes: 44128, 44122 and 44120). Service may be received once per month.</p>
<p>CATHOLIC CHARITIES, ST. PHILIP NERI FAMILY CENTER 799 E 82nd St. Cleveland, OH 44103 (216) 391-4415</p>	<p>Hours: Last Friday of each month: 8:00am-12:00noon, except in November and December when it is held on an earlier Friday of the month so that clients have food for the holidays (call for specific date).</p>	<p>Must reside in zip codes 44103, 44108, or the northwest part of 44106 (includes Ansel Rd., otherwise decided on a case-by-case basis), and have income at or below poverty level. However no one is turned away.</p>
<p>CHURCH - THE - CHURCH OF GOD IN CHRIST 7541 Kinsman Rd. Cleveland, OH 44104 (216) 254-1400</p>	<p>Hours: 3rd Saturday of the month: 10:00am-1:00pm.</p>	<p>Residents living within the 44104 zip code.. Photo I.D.; proof of address and proof of dependents: recent report card or medical insurance card for children.</p>

FOOD PANTRIES

FOOD PANTRIES – CLEVELAND (continued)

Cleveland (East)

<p>EAST MT. ZION BAPTIST CHURCH - MAIN SITE 9990 Euclid Ave. Cleveland, OH 44106 (216) 231-0284 Food Pantry</p>	<p>Hours: Must register for the monthly food distribution by calling the registration phone number each month on the Monday or Tuesday following the 2nd Sunday of each month, from 9:00am-12:30pm. (This phone number is only in operation during the designated days and hours stated above - if no answer, callers are encouraged to keep trying until they get through). Pick up of food is on the Saturday after the 3rd Sunday of the month, 10:30am-11:30am, ONLY if client receives a call back.</p>	<p>Anyone who is low income (TEFAP income guidelines) and has need for services provided. There is no geographic restriction. Photo I.D., Social Security or Health Card, Proof of number in family (each member requires I.D.), Proof of Income</p>
<p>OLIVET INSTITUTIONAL BAPTIST CHURCH - MAIN SITE 8712 Quincy Ave. Cleveland, OH 44106 (216) 721-3585</p>	<p>Hours: Last Thursday of the month: 10:00am - Noon. If a holiday falls on the last Thursday of the month, there will be no pantry.</p>	<p>No restrictions; targets immediate neighborhood.</p>
<p>SAINT JAMES AME CHURCH 8401 Cedar Ave. Cleveland, OH 44103 FOOD CLOSET (216) 231-3562 Church Office & Food Closet Manager</p>	<p>Hours: 3rd Friday of each month: 12:00noon-2:30pm. CLOSED every July and August.</p>	<p>Individuals need to be of low income (TEFAP guidelines) or unemployed, and live in the Fairfax Area. Boundaries are E 79th St. on the west, E 107th St./Fairhill on the east, Woodland on the south and Chester Ave. on the north. Individuals not living in the Fairfax Area may be served once but will be referred to other food pantries thereafter.</p>
<p>SAINT TIMOTHY MISSIONARY BAPTIST CHURCH 7101 Carnegie Ave. Cleveland, OH 44103 (216) 391-0064</p>	<p>Hours: Service is on the last Friday of the month as well as the preceding Thursday: 10:00am-2:00pm (service days will fall within the same month). If a holiday falls during a service week, the pantry will generally serve the week before. Pantry will inform regular pantry users of schedule changes when they come in for service. New clients may call to check the schedule, if needed.</p>	<p>Serves residents of 44103. Must have income that meets USDA Guidelines. Client can receive assistance once every month.</p>
<p>SAINT VINCENT DE PAUL SOCIETY AT HOLY NAME CHURCH 8328 Broadway Ave. Cleveland, OH 44105 JOHN PAUL OZANAM PANTRY (216) 441-6373</p>	<p>Hours: Saturday: 9:30am-12:30pm; generally pantry will be closed on the Saturday nearest to (either before or after) a holiday (Christmas, New Years, Easter, July 4th, and Thanksgiving).</p>	<p>Serves low income and those experiencing financial hardship who live in zip codes: 44105, 44125, and 44127. Clients may receive food once per calendar month and clothing once every six months.</p>

FOOD PANTRIES

FOOD PANTRIES – CLEVELAND (continued)

Cleveland (East)

<p>SECOND EBENEZER MISSIONARY BAPTIST CHURCH 1881 E 71st St. Cleveland, OH 44103 (216) 391-2100 Church Office</p>	<p>Hours: 2nd and 4th Saturday of each month: 10:00 am-12:00 noon. CLOSED during month of July (every year),</p>	<p>Residents of Cuyahoga County. Service is restricted to one visit per month, per family. In addition, clients must have an income that follows the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are based on 150% (1.5 times) of the Federal Poverty Guidelines that were in effect on the previous Oct. 1st.</p>
<p>WORKMEN'S CIRCLE 2490 Lee Blvd. Ste. 300B Cleveland Hts., OH 44118 MITZVAH FOOD PANTRY (216) 381-4515</p>	<p>Hours: Service is during the third full week of the month: Tu-F: 10:00am-2:00pm. A full week is considered a complete M-F on the calendar. February 2015 schedule will be on the 17th through the 20th. CLOSED in January. No service offered on Jewish holidays.</p>	<p>Serves those with income at or below 200% of the Federal Poverty Guidelines and who reside in the following Zip codes: 44106, 44110, 44112, 44118, 44121, 44122, 44124, and 44143.</p>

FOOD PANTRIES – WEST SUBURBS

Bay Village

<p>HUNGER NETWORK OF GREATER CLEVELAND BAY PRESBYTERIAN CHURCH – HUNGER NETWORK SITE 25415 Lake Rd. Bay Village, OH 44140 (440) 871-1503 ext. 15</p>	<p>Hours: Last Friday of the month: 10:00 am-11:30 am Generally, closed on Thanksgiving, Christmas Eve/Day, New Years Eve/Day, and all major holidays.</p>	<p>Requirements: Must be a resident of Bay Village, or a member of Bay Presbyterian Church.</p>
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Berea

<p>CITY OF BEREA 91 S Rocky River Dr Berea, OH 44017 (216) 433-1515</p>	<p>Hours: Pantry Hours: M, Tu, F: 12:00noon-2:00pm, W: 8:30am-1:00pm, Th: 12:00noon-4:00pm</p>	<p>Residents of the City of Berea. Generally, income should be 200% of the Federal Poverty Limit or less. Client can only receive service once per month.</p>
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Brook Park

<p>BROOK PARK COMMUNITY CHURCH OF THE BRETHREN 16845 Holland Rd Brook Park, OH 44142 (216) 433-1515</p>	<p>Hours: Monday: 11:00 am – 2:00 pm Thursday: 4:00 pm – 7:00 pm</p>	<p>No geographic restrictions. Client can receive canned goods and produce 1 time per week; may receive meat and personal grooming items 1 time per month.</p>
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FOOD PANTRIES

FOOD PANTRIES – WEST SUBURBS (continued)

Brooklyn Heights

<p>BROOKLYN HEIGHTS VILLAGE OF - DEPARTMENT OF COMMUNITY SERVICES 233 Tuxedo Ave. Brooklyn Hts., OH 44131 (216) 739-3702</p>	<p>Hours: (By appointment only) M-F: 9:00am-3:30pm</p>	<p>Must be a resident of Brooklyn Heights. There are income restrictions, and there may be restrictions on frequency of service, but these will be established on a case-by-case basis.</p>
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Lakewood

<p>HUNGER NETWORK OF GREATER CLEVELAND LAKEWOOD COMMUNITY SERVICES CENTER - HUNGER NETWORK SITE 14230 Madison Ave. Lakewood, OH 44107 (216) 619-8155 ext. 17 (216) 436-2000</p>	<p>Hours: M-F: 10:00am-1:45pm; extra hours Wednesday evenings: 5:30pm-7:30pm. Generally, closed on Thanksgiving, Christmas Eve/Day, New Years Eve/Day, and all major holidays.</p>	<p>Serves residents of Lakewood, Westlake, and Rocky River. Service may be received once per month. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.</p>
<p>TRINITY LUTHERAN CHURCH 16400 Detroit Ave. Lakewood, OH 44107 TLCO FOOD PANTRY (216) 226-8087</p>	<p>Hours: Second and fourth Saturday of every month: 9:30am-12:30pm.</p>	<p>Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.</p>

Middleburg Heights

<p>MIDDLEBURG HEIGHTS FOOD PANTRY 6877 Middlebrook Blvd. Middlebrook Education Center Middleburg Hts., OH 44130 (216) 362-0044</p>	<p>Hours: Tuesday: 10:00am-12:00(Noon); Thursday: 5:00pm-7:00pm.</p>	<p>Low income (at or below 200% of the Federal Poverty Guidelines) residents of Middleburg Heights, or low-income members of Middleburg Heights churches from anywhere. Client can only receive service once per month.</p>
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Parma

<p>PARMA HUNGER CENTER 5280 Broadview Rd. Parma, OH 44134 (216) 619-8155 ext. 17 (216) 436-2000</p>	<p>Hours: Tu: 2:00pm-4:00pm; F: 10:00am- 12:00noon. Generally, closed on Thanksgiving, Christmas Eve/Day, New Years Eve/Day, Memorial Day, July 4th, Labor Day, and all major holidays.</p>	<p>Only serves Parma residents - and clients are not be able to go to Brookside on off-months. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis. Client can receive assistance once every TWO months.</p>
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FOOD PANTRIES

FOOD PANTRIES – EAST SUBURBS

Bedford

<p>SOUTH HAVEN CHURCH OF CHRIST- HUNGER NETWORK SITE 415 Northfield Rd. Bedford, OH 44146 (216) 619-8155 ext. 17 (216) 436-2000</p>	<p>Hours: Tuesday, Thursday: 9:30am-11:45am; last Saturday of the month: 9:30am-11:45am. Generally, closed on Thanksgiving, Christmas Eve/Day, New Years Eve/Day, and all major holidays.</p>	<p>Serves residents of Bedford, Bedford Heights, Oakwood Village, Walton Hills Village, Glenwillow Village, and Solon. Service may be received once per month. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.</p>
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East Cleveland

<p>TEMPLE BAPTIST CHURCH 1862 Noble Rd. East Cleveland, OH 44112 (216) 249-7000</p>	<p>Hours: Third Saturday of the month: 11:30am-1:30pm</p>	<p>Serves households in the following Zip codes: 44112, 44110, 44108, 44121, 44118, 44143. Must be low income or facing financial hardship.</p>
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Euclid

<p>IMANI CHURCH 1505 E 260th St. Euclid, OH 44132 (216) 732-8204</p>	<p>Hours: Second and fourth Saturday of the month: 9:00am-1:00pm.</p>	<p>Euclid residents who are low income or experiencing temporary financial hardship. Pantry can only be accessed once per month.</p>
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Garfield Heights

<p>ROCK COMMUNITY CHURCH 9403 Garfield Blvd. Garfield Hts., OH 44125 COMPASSION MINISTRIES (216) 429-2636</p>	<p>Hours: 3rd Saturday of each month: 8:00am-11:00am; Sometimes offered on Wednesdays 5:30pm-6:30pm</p>	<p>Residents of Garfield Heights who are in need based on TEFAP guidelines. Client can only receive service once per month.</p>
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Highland Hills

<p>MT. ZION FELLOWSHIP 4265 Northfield Rd. Highland Hills, OH 44128 (216) 292-3131</p>	<p>Hours: Wednesday: 7:45pm-8:45pm and every 4th Saturday: 10:00am-12:00noon. Closed on all major holidays.</p>	<p>Serves low income residents and those experiencing temporary hardship within zip codes 44122, 44128 and 44146. Also serves the portion of 44137 bordered by Warrensville Center Rd. to the west, Northfield Rd. to the east and Libby Rd. to the south. (Clients outside of the service area who had been regular clients since 2012 or earlier will still be served.)</p>
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Mayfield Heights

<p>OUR SAVIOR LUTHERAN CHURCH (MAYFIELD HTS) 2154 SOM Center Rd. Mayfield Hts., OH 44124 (440) 442-4455 (440) 915-6678 (For emergency food appts.)</p>	<p>Hours: Third Saturday of the month, unless it falls on a holiday. Then will serve on closest Saturday, generally the Saturday before the holiday. 11:00am-1:30pm. Also provides food in an emergency situation at any time.</p>	<p>Serves residents of Mayfield Heights, Mayfield Village, Highland Heights and Gates Mills.</p>
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HOUSING ASSISTANCE

Cuyahoga Metropolitan Housing Authority

<https://www.cmha.net/>

CMHA is responsible for the management and operation of the local public housing program. They may also operate other types of housing programs such as the Housing Choice Voucher Program.

Services Provided:

Public Housing
Housing Choice Voucher Program
Homeownership opportunities for qualified families
Employment training opportunities
Support programs for the elderly

Cuyahoga Metropolitan Housing Authority

8120 Kinsman Road
Cleveland, Ohio 44104-3101
Telephone: **(216) 348-5000** Fax: **(216) 348-4925**



Cleveland/ Cuyahoga County Homeless Services

<http://ohs.cuyahogacounty.us/>

OHS coordinates the Cleveland/Cuyahoga County Continuum of Care, an extensive network of organizations that plan, organize and deliver housing and services to either prevent homelessness or to assist people while they are homeless and as they move into stable housing and achieve maximum self sufficiency

Services Provided:

Emergency Shelters
Transitional Housing Programs
Permanent Housing Programs (HOUSINGFirst)
Homeless Prevention Programs
Veteran Programs
Re-Entry Programs

Office of Homeless Services

310 West Lakeside Avenue
Suite 595
Cleveland, OH 44113-1021
(216) 420-6844



Cleveland Housing Network

<http://www.chnnet.com/>

CHN works to foster sustainable neighborhoods through eco-friendly housing and education to improve the health, wealth and employability of Cleveland residents.

Services Provided:

Finding A Home (Lease, Purchase, Apartment (Project based and Section 8))
Training and Education
Energy Conservation & Weatherization
Safety Net and Support Services (Foreclosure Prevention & Utility Assistance)

Cleveland Housing Network

2999 Payne Avenue
Cleveland, OH 44114
Main Offices – 3rd floor
Community Training Center – 1st Floor
(216) 574-7100



HOUSING ASSISTANCE

(continued)

Community Housing Solutions

<http://commhousingsolutions.org/>

Community Housing Solutions is a nonprofit organization formed for the purpose of assisting low and moderate income families obtain and maintain safe, decent, and affordable housing.

Services Provided:

Housing Counseling (Pre-purchase and Foreclosure prevention)
Family Stability Initiative Program
Tool Loan and Home Maintenance Training
Minor Home Repair
Elderly Minor Home Repair
New Housing Construction
Energy Conservation

Community Housing Solutions

12114 Larchmere Blvd.
Cleveland, OH 44120

(216) 231-5815



The Housing Center

www.thehousingcenter.org

To promote fair housing and diverse communities, and to work to eliminate housing discrimination in Northeast Ohio by providing effective research, education and advocacy

Services Provided:

Research
Education
Advocacy for victims of discrimination

The Housing Center

2728 Euclid Ave.
Cleveland, OH 44115

(216) 361-9240



Neighborhood Housing Services of Greater Cleveland

<http://www.nhscleveland.org/>

NHSGC's mission is to provide ongoing programs and services to help residents achieve, preserve, and sustain the American dream of homeownership.

Services Provided:

Homebuyer Education Programs
Down Payment Assistance
Foreclosure Prevention Assistance
Home Repair Loan Program

Neighborhood Housing Services of Greater Cleveland

5700 Broadway Avenue
Cleveland, OH 44127

(216) 458-4663



EMERGENCY SHELTERS

Youth

<p>Next Step (formerly West Haven Youth Shelter – for Females) 3020 W 104th Cleveland, OH 44111 (216) 566-0047</p> <p>Next Step (for Males) 11849 Clifton Blvd. Lakewood, OH 44107 (216) 566-0047</p>	<p>Emergency Shelter for Youth</p> <p>Services for Female Youth: Next Step is currently providing shelter care and supervised, cluster-site, independent living for females in the former Westhaven building located at 3020 W. 104th, Cleveland, Ohio. The upstairs of the building has been newly remodelled to provide safe, comfortable housing for young women.</p> <p>Services for Male Youth: Supervised, cluster-site, independent living. Next Step also offers scattered site apartments at various locations throughout the city once a participant demonstrates the skills to live more independently.</p>
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Seniors and Disabled

<p>Fairhill Partners – Senior Guest House 12200 Fairhill Rd. Cleveland, OH 44120 (216) 421-1350 ext. 146</p> <p>After 7:00 PM: (216) 496-5604</p>	<p>Emergency Shelter for Seniors and the Disabled</p> <p>Services: Provides temporary housing for homeless older persons and documented disabled persons meeting age eligibility. Those needing to leave their homes due to mortgage foreclosure, eviction, fire, structural damage, loss of utilities, or other unsafe housing conditions are also served. Housing will accommodate 8 residents. Residents are allowed to bring in their own food and cook for themselves. All residents work closely with the case manager in order to secure permanent housing. Some funds may be available for residents to help with relocation to permanent, appropriate housing. Help may include funds for security deposits, moving assistance, storage, and other help related to relocation.</p>
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Women & Children

<p>City Mission Laura’s Home Women’s Crisis Center 18120 Puritas Ave Cleveland 44135 (216) 472-5500</p>	<p>Emergency Shelter for Women & children</p> <p>Services: Provides short-term emergency shelter and a longer-term program for in-crisis women and women with children. Programs have Christian focus. Long-term program includes local church involvement, case management based on results, on-site work activities, job readiness, and continuing education. Capacity is 157 beds, but due to rooms for families, rooms often reach capacity before beds. Shelter letters may be requested by outside agencies only, not by clients.</p>
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EMERGENCY SHELTERS

Women & Children (continued)

<p>West Side Catholic Shelter CONFIDENTIAL ADDRESS Cleveland 44113 (216) 631-4141</p>	<p>Emergency Shelter for Women with Children</p> <p>Services: Provides emergency shelter for homeless women and homeless women with children. Intake is performed through Norma Herr.</p>
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Families

<p>Family Promise of Greater Cleveland (two locations)</p> <p>3470 E. 152nd St. Cleveland, OH 44110 (216)767-4060</p> <p>2592 W. 14th St. Cleveland, OH 44113 (216) 767-4060</p>	<p>Emergency Shelter for Homeless Families</p> <p>Services: Homeless Shelter for Families, Homeless Shelter for Single Adults. Intake is performed through Norma Herr.</p>
<p>Frontline Service Norma Herr Women's Center and Coordinated Intake 2227 Payne Ave. Cleveland, OH 44114 (216) 479-0020 ext. 2220</p>	<p>Emergency Shelter for Families with Children</p> <p>Services: Conducts a coordinated intake process for adults with children to help them find or maintain a safe place to stay. Clients will be given an intake assessment to determine the nature and severity of their situation. If needed, will place families and individuals in an appropriate shelter. Due to shelter space limitations and client circumstances, there is no guarantee of immediate placement. The goal is to help the client establish both a short- and long-term housing plan. There is no on site day care.</p> <p>On site only - no phone calls for intake.</p>
<p>Salvation Army - Zelma George Family Shelter CONFIDENTIAL ADDRESS Cleveland 44115 (216) 781-3773</p>	<p>Emergency Shelter: Zelma George Family Shelter</p> <p>Services: Provides an emergency shelter for families. Intake is performed through Norma Herr.</p>

EMERGENCY SHELTERS

Women Only

<p>City Mission Laura's Home Women's Crisis Center 18120 Puritas Ave Cleveland 44135 (216) 472-5500</p>	<p>Emergency Shelter for Women</p> <p>Services: Provides short-term emergency shelter and a longer-term program for in-crisis women and women with children. Programs have Christian focus. Long-term program includes local church involvement, case management based on results, on-site work activities, job readiness, and continuing education. Capacity is 157 beds, but due to rooms for families, rooms often reach capacity before beds. Shelter letters may be requested by outside agencies only, not by clients</p>
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Men Only

<p>City Mission Crossroads Program 5310 Carnegie Ave Cleveland 44103 (216) 431-3515</p>	<p>Emergency Shelter for Men</p> <p>Services: Provides short-term emergency shelter and a longer-term program for in-crisis men. Programs have Christian focus. Service includes meals, shelter, and clothing. Long-term program includes local church involvement, case management based on results, on-site work activities, job readiness, and continuing education.</p>
<p>Frontline Service – 2100 Lakeside Shelter 2100 Lakeside Ave. Cleveland, OH 44114 (216) 566-0047</p>	<p>Emergency Shelter for Men</p> <p>Services: Conducts a coordinated intake process for single, adult men to help them find or maintain a safe place to stay. If needed, will place individuals in an appropriate shelter. Due to shelter space limitations and client circumstances, there is no guarantee of immediate placement. The goal is to help the client establish both a short- and long-term housing plan.</p>
<p>St. Herman House – Focus 4410 Franklin Blvd. Cleveland, OH 44113 (216) 961-3806</p>	<p>Emergency Shelter for Men</p> <p>Services: Provides temporary shelter to sober, destitute men. Clients may participate in religious services and are required to assist with meal service and household chores. Shelter capacity is 28.</p>

EMERGENCY SHELTERS

Veterans

<p>US Department of Veteran's Affairs – Community Resource and Referral Center 7000 Euclid Ave. Ste. 202 Cleveland, OH 44103 (216) 391-0264 ext. 2001</p>	<p>Case Management/ Drop-in Center for Homeless Veterans</p> <p>Services: Operates as a central point of intake for services for veterans who are homeless or who are housing insecure. Offers case management, vocational rehabilitation counseling, supportive employment, and linkage to medical services. Clients will be linked to all appropriate VA services as well as the services of other community agencies that partner with this program. Laundry and shower facilities are available for client use.</p>
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Domestic Violence Shelters – Women

<p>Domestic Violence and Child Advocacy Center CONFIDENTIAL ADDRESS Cleveland, OH 44109 (216) 391-4357 Hotline (216) 688-7283</p>	<p>Domestic Violence Shelter for Women</p> <p>Services: Offers a range of services for battered women and children. Services include shelter, advocacy, counseling, youth advocacy, support groups, employment and housing assistance and court escorts for domestic violence related situations. Provides comprehensive youth services. Children may need to change school placements. Assistance with accessing transitional housing programs and finding other alternative housing. Shelter capacity is 41 beds. Shelter letters provided for current and former clients.</p>
<p>Hillcrest Hospital 6780 Mayfield Rd. Mayfield Hts., OH 44124 (440) 312-4500</p>	<p>Temporary Domestic Violence Refuge for Women</p> <p>Services: Provides temporary refuge to women who are being physically abused or threatened and who are afraid to remain in their home. Client will be given a guide to local resources and will be offered help with securing more permanent shelter. This is not a substitute for a shelter. Also screens for sexual assault issues.</p>

UTILITY ASSISTANCE/ INFORMATION

Cuyahoga County Job and Family Services

Services Provided:

Home Energy Assistance Program (HEAP)
Home Weatherization Assistance Program (HWAP)
Winter Crisis Program (WCP)
Summer Crisis Program (SCP)
Percentage of Income Payment Plans (PIPP)

Cuyahoga County Division of Job and Family Services (Main Building)

1641 Payne Ave
Cleveland Ohio 44114

(216) 987-7000

<http://cjfs.cuyahogacounty.us/en-US/Utility-Assistance.aspx>



Cleveland Housing Network – Utility Assistance

Services Provided:

Home Energy Assistance Program (HEAP)
Percentage of Income Payment Plans (PIPP)

Cleveland Housing Network,

2999 Payne Avenue, Suite 208
Cleveland, OH 44114

For HEAP & PIPP Plus: **(216) 518-4014** (Seniors & Physically Disabled call **(216)774-2351** for in-home appointments)

For Discounts on Sewer and Water Bills: **(888) 901-1222**

<http://www.chnnet.com/>

Council for Economic Opportunities in Greater Cleveland (CEOGC) – Utility Assistance

Services Provided:

Emergency Home Energy Assistance Program (EHEAP)

Council for Economic Opportunities in Greater Cleveland (CEOGC)

1228 Euclid Ave, Suite 700
Cleveland, Ohio 44115

For EHEAP info and appointments call: **(216) 518-4014**

<http://ceogc.org/programs/utility-bill-assistance>

Utility Companies

GAS:

Columbia Gas of Ohio

Payments:

Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510

<https://www.columbiagasohio.com/>

Emergency Service (24-hour response)

1 (800) 344-4077

Dominion East Ohio

Payments:

Dominion East Ohio
P.O. Box 26785
Richmond, VA 23261-6785

<https://www.dom.com/dominion-east-ohio/>

Emergency Service (24-hour response)

1 (877) 542-2630

UTILITY ASSISTANCE/ INFORMATION

Utility Companies (continued)

Columbia Gas of Ohio

Customer Service:

Columbia Gas of Ohio
P.O. Box 2318
Columbus, OH 43216-2318

New Business Services

1 (800) 440-6111 (Est. new service)

ELECTRIC:

The Illuminating Company- First Engery

Outages:

1-888-LIGHTSS (1-888-544-4877)

Non-Emergency Customer Service

1 (800) 589-3101

[Illuminating Company Website](#)

WATER:

Cleveland Division of Water

1201 Lakeside Avenue
Cleveland, OH 44114

Water Emergency: **(216) 664-3060**

General Customer Service: **(216) 664-3130**

<http://www.clevelandwater.com/>

Dominion East Ohio

Corporate Address:

Dominion East Ohio
P.O. Box 5759
Cleveland, OH 44101-0759

Customer Service (Non-emergency)

1 (800) 362-7557

Ohio Edison

Outages:

1-888-LIGHTSS (1-888-544-4877)

Non-Emergency Customer Service

1(800) 633-4766

[Ohio Edison Website](#)



FURNITURE ASSISTANCE

(See also Neighborhood Community Collaboratives on page 3)

Cleveland Furniture Bank

13360 Smith Rd.
Middlebury Heights, OH 44130
(216) 459-2265

CLOTHING ASSISTANCE

(See also Neighborhood Community Collaboratives on page 3)

Franklin Circle Christian Church – Disciples of Christ

1688 Fulton Rd.
Cleveland, OH 44113
DISCIPLES CLOSET
(216) 781-8232

Redeemer (Ich) Crisis Center

2970 W 30th St.
Cleveland, OH 44113
(216) 631-6434

New Life Gospel Center of Cleveland

2856 Martin Luther King Jr. Dr.
Cleveland, OH 44104
(216) 791-6800

St. John Ame Church – Credit Union Building

2263 E 40th St.
Cleveland, OH 44103
(216) 431-2560

LEGAL ASSISTANCE

Legal Aid Society of Cleveland

1223 West Sixth Street
Cleveland, OH 44113
(216) 687-1900
(888) 817-3777
<http://lasclv.org/>

ACLU of Ohio Foundation

4506 Chester Avenue
Cleveland, OH 44103
(216) 472-2200
<http://www.acluohio.org/>

Cleveland Metropolitan Bar Association Lawyer Referral Service

1375 E. Ninth St., Floor 2
Cleveland, OH 44114
(216) 696-3525
<http://www.clemetrobar.org/LRS/>

Cleveland Tenants Organization

5700 Broadway Ave.
Cleveland, OH 44127
(216) 432-0617
<http://www.clevelandtenants.org/>

Cuyahoga County Office of the Public Defender

Courthouse Square
310 Lakeside Ave, Suite 400
Cleveland, OH 44113
(216) 443-7223
<http://publicdefender.cuyahogacounty.us/>

Witness/ Victim Service Center of Cuyahoga County

75 Erieview Plaza, 5th Floor
Cleveland, OH 44114
(216) 443-7345
<http://ja.cuyahogacounty.us/en-US/wvsc-new.aspx>

Case Western Reserve University Milton A. Kramer Law Clinic Center

11075 East Blvd.
Cleveland, OH 44106
(216) 368-3600
<http://law.case.edu/Academics/KramerLawClinicRealPractice.aspx>

Cleveland Homeless Legal Assistance Program

P.O. Box 93061
Cleveland, OH 44101
(216) 361-9928
<http://www.neoch.org/cleveland-homeless-legal-assis/>

Cleveland State University Law Clinics

1801 Euclid Ave
Cleveland, OH 44115
(216) 687-3947
<https://www.law.csuohio.edu/academics/clinics#>

CSU Law Mailing Address:

2121 Euclid Ave., LB 138
Cleveland, OH 44115

Lambda Legal

Midwest Regional Office
105 W. Adams, 26th Floor
Chicago, IL 60603
(312) 663-4413
1 (866) 542-8336 (Legal Help Desk)
<http://www.lambdalegal.org/>

(Cleveland Law Library – see page 40)

VITAL RECORDS INFO

VITAL RECORDS

City of Cleveland Office of Vital Records

601 Lakeside Ave., Room 122
Cleveland, OH 44114

Birth & Death Certificates: (216) 664-2329
Public Records Requests: (216) 664-2359

Cuyahoga County Probate Court

1 Lakeside Avenue
Cleveland, OH 44113

General Info: (216) 443-8785
Marriage License: (216) 443-8920

Cuyahoga County

Cuyahoga County Clerk of Courts

1200 Ontario Street
Cleveland, OH 44113

Civil Division General Info: **(216) 443-7951**

Criminal Division General Info: **(216) 443-7999**

Domestic Relations Division General Info: **(216) 443-7955**

Notary General Info: **(216) 443-7970**

<http://coc.cuyahogacounty.us/>

Cuyahoga County Common Pleas Court

1200 Ontario Street
Cleveland, OH 44101

General Division: **(216) 443-8560**

Drug Court: **(216) 443-2154**

<http://cp.cuyahogacounty.us/internet/index.aspx>

Cuyahoga County Court of Appeals

1 Lakeside Avenue # 202
Cleveland, OH 44113

(216) 443-6350

<http://appeals.cuyahogacounty.us/>

Cuyahoga County Domestic Relations Court

1 W. Lakeside Ave.
Cleveland, OH 44113

(216) 443-8800

<http://domestic.cuyahogacounty.us/>

Cuyahoga County Juvenile Court

9300 Quincy Avenue
Cleveland, OH 44106

(216) 443-8400

<http://juvenile.cuyahogacounty.us/>

Cuyahoga County Office of Reentry

310 West Lakeside Ave., Suite 550
Cleveland, OH 44113

(216) 698-3437

<http://reentry.cuyahogacounty.us/>

Cuyahoga County Probate Court

1 Lakeside Avenue
Cleveland, OH 44113

(216) 443-8785

<http://probate.cuyahogacounty.us/>

Cleveland

Cleveland Municipal Court Judicial Division

1200 Ontario Street
Cleveland, OH 44113

(216) 664-4700

Mailing Address:

P.O. Box 94894
Cleveland, OH 44101

Cleveland Municipal Clerk of Courts

1200 Ontario Street, Level 2
Cleveland, OH 44113

Criminal/ Traffic Division: **(216) 664-4790**

Civil Division: **(216) 664-4870**

Parking Violations: **(216) 664-4744**

<http://clevelandmunicipalcourt.org/home.html>

Cleveland Housing Court

1200 Ontario Street 13 B
Cleveland, OH 44113

(216) 664-4295

<http://www.clevelandhousingcourt.org/>

Federal

United States District Court

Northern District of Ohio

Carl B. Stokes U.S. Court House
801 West Superior Avenue
Cleveland, OH 44113

(216) 357-7000

<http://www.ohnd.uscourts.gov/>



AIDS Taskforce of Greater Cleveland

4700 Prospect Ave
Cleveland, OH 44103
(216) 621-0766
<http://aidstaskforce.org/>

American Civil Liberties Union (ACLU) of Ohio (see page 55)

EqualityOhio

1375 Euclid Ave, Suite 310
Cleveland, OH 44115
(614) 224-0400
Email: info@equalityohio.org

Lambda Legal – committed to achieving full recognition of the civil rights of LBGT people (see page 55)

LGBT Community Center of Greater Cleveland

6600 Detroit Avenue
Cleveland, OH 44102
(216) 651-5428
<http://www.lgbtcleveland.org/>

ORGANIZE! OHIO

3500 Lorain Ave. Ste. 501A
Cleveland, OH 44113
(216) 651-2606
<http://www.organizeohio.org/>

PFLAG (Parents, Families, and Friends of Lesbians and Gays)

615 Prospect Road
Berea, OH 44017
(216) 556-1701 (HelpLine)
<http://pflagcleveland.org>

Plexus (Chamber of Commerce for the LGBT Community and Allies)

P.O. Box 91697
Cleveland, OH 44101
1(888)-PLEXUS(735-9879)
www.thinkplexus.org

TransFamily of Cleveland

Meets 2 PM to 5 PM on the second Saturday of each month at:
LGBT Center of Greater Cleveland
6600 Detroit Ave
Cleveland, OH 44102
www.transfamily.org



DOMESTIC VIOLENCE/ HUMAN TRAFFICKING/ VICTIM RESOURCES

Cleveland Rape Crisis Center

526 Superior Ave. Suite 1400
Cleveland, OH 44114

24 Hour Hotline: (216) 619-6192 Business: (216) 619-6194

Project STAR: Sex Trafficking Advocacy and Recovery Hotline: 1 (855) 431- STAR (7827)

<http://www.clevelandrapecrisis.org/>

Collaborative Initiative to End Human Trafficking

(440) 356-2254

E-mail: collaborative_initiative@yahoo.com

<http://collaborativeinitiative.org/>

Domestic Violence and Child Advocacy Center

2806 Payne Avenue
Cleveland, OH 44114

(216) 229-2420 or (216) 391-HELP (24 - hour Hotline)

<http://www.dvcac.org/>

Family Justice Center

75 Erieview Plaza, 5th Floor (E. 12th between Lakeside and St. Clair)
Cleveland, OH 44114

(216) 443-7345

Missing Persons Unit (Cuyahoga County Sheriffs Dept)

1215 West 3rd St.
Cleveland, OH 44113

(216) 348-4232

Report a tip: **(216) 348-2432**

<http://missingpersonscuyahoga.org/en-US/home.aspx>

National Human Trafficking Resource Center

<http://www.traffickingresourcecenter.org/>

Get Help 24 Hour Hotline: **1 (888) 373-7888**

Northeast Ohio Missing Persons Database

<http://www.city.cleveland.oh.us/CityofCleveland/Home/Government/CityAgencies/PublicSafety/Division%20of%20Police/MissingPerson>

(216) 664-4477

Email: Helpfindthemissing@city.cleveland.oh.us

Ohio Domestic Violence Resources

<http://www.aardvarc.org/dv/states/ohdv.shtml>

Ohio Human Trafficking Task Force

<http://humantrafficking.ohio.gov/>

Witness/ Victim Service Center of Cuyahoga County

75 Erieview Plaza, 5th Floor
Cleveland, OH 44114

(216) 443-7345

<http://ja.cuyahogacounty.us/en-US/wvsc-new.aspx>



FOR DOMESTIC VIOLENCE SHELTERS FOR WOMEN SEE
PG. 52

FOR THE NATIONAL RUNAWAY SAFELINE SEE
CALLING FOR HELP (BACK OF FRONT COVER)



COMMUNITY ACTION AND SERVICE GROUPS

Business/ Grants/ Economic Opportunity/ Financial Literacy

The Cleveland Foundation

1422 Euclid Ave. Ste. 1300
Cleveland, OH 44115

(216) 861-3810

<http://www.clevelandfoundation.org/>

Council for Economic Opportunity in Greater Cleveland

1228 Euclid Ave, Suite 700
Cleveland, OH 44115

(216) 696-9077

<http://www.ceogc.org/>

Better Money Habits Resource Website

<https://www.bettermoneyhabits.com/index.html>

COSE (Council of Smaller Enterprises)

1240 Huron Rd. E., Suite 200
Cleveland, OH 44115

(216) 592-2222 or 1 (866) 553-5427

<http://www.cose.org/>

Greater Cleveland Partnership

1240 Huron Rd. E, Suite 300
Cleveland, OH 44115

(216) 621-3300 or 1 (888) 304-4769

<http://www.gcpartnership.com/>

Community/ Neighborhood Improvement & Restoration

Cleveland Restoration Society

3751 Prospect Ave.
Cleveland, OH 44115

(216) 426-1000

<http://www.clevelandrestoration.org/>

Cuyahoga County Department of Development

2079 East Ninth Street
Cleveland, OH 44115

(216) 443-7260

<http://development.cuyahogacounty.us/>



Consumer Action/ Protection

Better Business Bureau - Cleveland

2800 Euclid Ave. 4th Floor
Cleveland, OH 44115

24 Hours Anytime Line **(216) 241-7678**

<http://www.bbb.org/cleveland/>

Consumer Protection Association

3030 Euclid Ave. Suite # 105
Cleveland, OH 44115

(216) 881-3434

<http://www.cpa3030.org/>

Environmental Action/ Protection

Environmental Health Watch

3500 Lorain Ave. Suite 301
Cleveland, OH 44113

(216) 961-4646

<http://www.ehw.org/>



MISSION:

The Purpose of the Cuyahoga County Division of Children and Family Services is to assure that children at risk of abuse or neglect are protected and nurtured within a family and with the support of the community.



VISION:

We improve the lives of children as a result of our attention, care and support.



CUYAHOGA COUNTY DIVISION OF CHILDREN AND FAMILY SERVICES
3955 EUCLID AVE.
CLEVELAND, OH 44115

(216) 431-4500

24 HOUR CHILD ABUSE HOTLINE: (216) 696-KIDS (5437)

[HTTP://CFS.CUYAHOGACOUNTY.US/](http://CFS.CUYAHOGACOUNTY.US/)

